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## Preface

The present report is part of the ERA-NET project TESS - Intermodal Solutions for Trans-European Temperature-Sensitive Shipments, a trans-national project that brings together leading research institutes form Sweden, Austria and Switzerland. The Swedish partners are all members of the Swedish Intermodal Research Centre (SiR-C) funded by the Swedish Road and Rail Administrations. The project is also funded through the EU 6<sup>th</sup> Framework Programme.

The entire project consortium has participation from the following five organisations:

- KTH (Royal Institute of Technology), Stockholm, Sweden, (Project Co-ordinator)
- TFK (Transport Research Institute) Borlänge, Sweden
- HGU (School of Business Economics and Law at Göteborgs University) Göteborg, Sweden
- HERRY Consultant, Vienna, Austria
- ETH (Institute for Transport Planning and Systems), Zurich, Switzerland

TESS started in 2008 and will be completed during 2010. The project focuses on the Scandinavia - Italy transport corridor and the bearing idea is to bring together actors from the whole supply chain to develop a model case for international intermodal temperature sensitive shipments.

The forthcoming report presents the results of a partial study, performed by TFK Borlänge that comprises the first working package of the project. The aim was to identify and analyse barriers and possibilities for transport customers to use intermodal transport for temperature sensitive shipments. Besides desk research a main part of the study involved interviews with Swedish retailers and transport companies working in the international market. In conclusion, TFK Borlänge therefore would like to thank the representatives from these companies for their time and effort taking part in interviews as well as supporting with data statistics.

Borlänge, Sweden in december 2009

TFK – Transportforskningsgruppen i Borlänge

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## **Reading Instructions**

In order to improve the readability of the report an attempt has been made to view the connection between the different chapters and each WP task. Please bear in mind that the different tasks are not all together separable and that the report therefore gains on being read as a whole.

Chapter 1 - 5 deals with task 1.1 (*Parameters, Criteria and Indicators for Analysis of Trans*national Networks for Transport Sensitive Shipment – Theoretical Approach) and task 1.2 (*Identification and Analysis of Supply Chain Networks for Temperature Sensitive Shipments*). To some extent the initial chapters also relates to task 1.6 (*Identification and Categorization* of Barriers Towards International Intermodal Transportation of Temperature Sensitive Goods).

Chapter 6 gives an overview of the market's perspective according to task 1.2 and 1.3 (*Development of Model for Analysis of International Networks for Temperature Sensitive Shipments*).

Chapter 7 deals with task 1.3 (see above), task 1.5 (*Transport System gap Analysis*) and task 1.6 (see above).

Chapter 8 seizes existing intermodal services according to task 1.4 (*Intermodal Transport Services – "state-of-the-art"*) throughout the ARE-train and Bring Frigosacandias shuttle train between Denmark (Padborg) and Italy (Verona).

Chapter 9 summarizes main outcomes and conclusions from WP 1 all together and also points out remaining project activities.



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#### Summary

Every commodity has a limited lifetime. Some will degrade sooner than others, regardless of "how" they have been processed, stored or preserved. To allow those commodities to reach the market, the process of deterioration must be delayed somehow. Many factors can aid the preservation of perishables, like temperature, relative humidity and controlled atmosphere.

Freight transport demand in Europe has grown during the past decades, especially concerning temperature sensitive goods. Concurrently, road transportation has also increased, because it is one of the most important and widely employed means of distribution of such goods. Due to increasing congestion of road transport in and between urban areas and the search for a sustainable transport system, intermodal transport (road/rail) is an attractive option.

The present study is part of a project called *TESS: Intermodal Solutions for Trans-European Temperature Sensitive Shipments* and comprises its first segment or work package. The bearing idea of the project is to bring together actors from the supply chain to develop a model case for international intermodal temperature sensitive goods. The focus of the project is a corridor between Italy and Scandinavia.

The first working package of the project aims to identify and analyse barriers and possibilities for transport customers to use intermodal transport for temperature sensitive shipments. A shift from road to intermodal solution requires changes along the entire cold chain. This report is divided as follow:

- Literature review;
- Interviews (identification and analyses of supply chain networks); and
- Case studies (existing practice).

The literature review was used as a tool to set parameters, criteria and indicators for the carriage of Temperature Sensitive Shipments (TSS). The requirements are different for different groups of foodstuff:

- 1. Fresh foodstuffs (for example, fruit, vegetables);
- 2. Chilled foodstuffs (for example prepared vegetables, butter, milk, meat) and;
- 3. Frozen foodstuffs (meat, poultry, and ice cream).

The shipment of foodstuff could be exposed for different hazards which must be considered by the design of the transport procedures:

- Physical hazards: physical contaminants (foreign bodies).
- Chemical hazards: residues, contaminants and food additives.
- Biological hazards: bacteria, toxins, viruses, parasites and prions.

Chapter 5 gives a comprehensive overview of the demands on the supply chain for different groups of foodstuff.

The interviews with Swedish retailers were important to identify the first break points in Sweden, as well as get information about imported flows (volumes, origin, and type).



The volume imported is a critical factor for the implementation of an intermodal solution that attends Swedish retailers. If the amount of TSS imported is not enough to provide daily train departures but, nevertheless, is close to the necessary volume, maybe a mixed load solution should be considered. Further investigation is though required.

The case studies presented successful examples of an intermodal solution. The Arctic Rail Express (ARE-train) delivers fish products from Narvik to Oslo and carries dairy products in the other direction. The other case study is BringFrigoscandia's intermodal transport solution for foodstuff between Scandinavia and Italy. An express train (which is also shuttle) covers the distance Verona (Italy) – Padborg (Denmark) transporting frozen, chilled and fresh goods three times a week.

Both cases concern express freight trains and cover a long distance. The main incentives given for the use of intermodal transport were: speed, costs, time reliability (better than road transport), environmental friendliness and infrastructure.

This research will continue and its next steps are: delimitation in the flow analyses (Italy-Scandinavia); identification of possible backloads; study of equipments for TSS carriage and determination of possible solutions for TSS intermodal transport.



#### 1. Introduction

Every commodity has a lifetime. Some will degrade sooner than others, regardless of "how" they have been processed, stored or preserved. To allow those commodities to reach the market, the process of deterioration must be delayed somehow. Many factors can aid the preservation of perishables, like temperature, relative humidity and controlled atmosphere.

The demand for Temperature Sensitive Shipments (TSS) improved considerably, increasing the need for road transport. The volume of traffic has risen sharply over the last years, overloading the road infrastructure and threatening the supply chain efficiency. Additionally, fuel costs and road tolling makes a migration from road freight to intermodal freight (road/rail) an interesting choice that would meet environmental goals.

This present study is part of a project called *TESS: Intermodal Solutions for Trans-European Temperature Sensitive Shipments.* The bearing idea of the project is to bring together actors from the supply chain to develop a model case for international intermodal temperature sensitive goods. The focus of the project is the corridor between Italy and Scandinavia.

This paper comprises the first part of the TESS project. The purpose of this segment is to identify and analyse barriers and possibilities for transport customers to use intermodal transport. This segment is divided as follow:

- Literature review (parameters, criteria, requirements and indicators for the carriage of temperature sensitive goods);
- Interviews (identification and analyses of supply chain networks); and
- Case studies (existing practice).

In the literature review, the first step taken was to define what a TSS is, followed by the scope of the project, i.e. which products would be considered in the research. Once they were determined, the next step was to describe them and establish requirements, criteria and parameters for their carriage, keeping their best quality until they have reached the final consumer.

Interviews were necessary to identify the supply chain network. The ambition is to interview all the actors in the supply chain. Retailers in Sweden were the starting point and the aim of these interviews is to locate the storages/terminals and cross docking facilities, as well as the volumes imported within a year. The flow analysis is a preliminary one, since some information is still missing. Further reports will contain a full analysis.

This paper also seizes existing practice, i.e. companies that are already using intermodal solutions in order to transport their TSS. The main results of these case studies will be the selection of a set of possible answers concerning loading unit concepts, loading techniques and information supply systems during transportation, as well as, possible backloads.

Before approaching the literature review, the background of the project, its hypothesis and methodology will be highlighted.

#### 2. Background

Freight transport demand in Europe has grown during the past decades, especially concerning temperature sensitive goods. Concurrently, road transportation has also increased, because it is one of the most important and widely employed means of distribution of such goods. Due to increasing congestion of road transport in and between urban areas and the search for a sustainable transport system, intermodal transport (road/rail) is an attractive option.

In order to become competitive again in this market segment, rail faces some major challenges, due to its specific characteristics.

Distance and time are important factors of competitiveness for intermodal transport. The greater the physical space between origin and destination, the more likely freight can be damaged throughout the transportation process. An efficiently shipment's transport requires time and coordination and every delay can produce negative consequences in general, and particularly, if the cargo is perishable.

The cold chain must be considered when dealing with TSS because it is one of the most important ways to preserve perishable products and deliver them to market in good condition. According to Rodrigue and Craig (2006), cold chain refers to the transportation of TSS along a supply chain through thermal and refrigerated packaging methods and the logistical planning to protect the integrity of this shipment. From the moment they are produced until they are finally consumed, the maintenance of a high standard quality is essential. The quality of a temperature sensitive commodity depends not only on its manufacturing, but also on how it is handled throughout the cold chain, especially during transportation.

According to Heap (2006), the cold chain requirements for success are: adequate products temperatures, adequate transport equipment, products quality, adequate pre-shipment handling, adequate packaging, pre-cooling, air circulation, temperature control, air freshening, prevention of cross-contamination from other cargoes, prevention of insect infestation, journey time, time without refrigeration and retail sale.

Transport costs for road transport through Europe tend to increase as a result of enhanced fuel prices and driver costs. It is also supported by the introduction of road tolling in Central Europe, which, in the long run, tends to extend even to peripheral countries, including Sweden. Moreover, road transport through Central Europe is increasingly facing quality problems due to gridlock on the motorway network.

Furthermore, consumers are becoming more and more aware of environmental aspects, making the shift from road to rail additionally interesting for retailers. This is of special relevance since many companies have adopted an environmental friendly "farm-to-table" policy. Consequently there is a mutual interest from all stakeholders – producers, retailers, transport companies (especially railways) and the public in general – to find solutions, which enable rail to re-enter this market.

#### 3. Hypothesis

The present project deals with the hypothesis that it is feasible to establish intermodal (road/rail) transport solutions for TSS, in a way that fulfils the quality requirements of transport customers.

## 4. Methodology

In order to prove the veracity of the hypothesis mentioned in section 3, some issues must be taken into account:

- 1. The present transport system's design for TSS;
- 2. Market's perspectives;
- 3. Market's logistical requirements;
- 4. TSS actors and their roles;
- 5. Seasonal fluctuations;
- 6. Possible scenarios;
- 7. Transport solutions;
- 8. Compatibility of cargoes;
- 9. Critical factors for success;
- 10. European logistical networks and functional requirements from these on intermodal solutions;
- 11. Organisation of international intermodal transport solutions;
- 12. Solutions for transport-related information handling and exchange;
- 13. Flexibility and economy of production systems with geographically and seasonally varying demand.

The aim of the literature review was to determine the existing material regarding TSS and to ascertain a guideline to the project. This part of the methodology is fundamental to acquire the necessary knowledge about a TSS and learn about previous researches on the subject. Once the TSS products included in the research were chosen, it was possible to determine who would be interviewed.

Interviews are the most important source of information, especially when a market's perspective is needed. The ambition is to interview the principal actors throughout the TSS supply chain. The start point is Sweden, and interviews were carried out with the three main retailers in the country. The aim of these three interviews was to obtain data from temperature sensitive flows, like origin, volume, transport mode and frequency, as well as who the actors are and how the supply chain is structured.

In addition to the interviews, some case studies were evaluated. Three case studies were selected, in order to exemplify companies currently using intermodal transport solutions in order to deliver TSS. The expected result of the interviews is the selection of possible concepts and techniques concerning loading units and information supply systems during transportation.

The following section of the report goes through the literature review, from a TSS definition to TSS groups and requirements for their carriage.



#### 5. Literature Review

In order to define what a TSS is and which are the requirements for an effective transport solution for these commodities, the existing literature was searched and used as a framework to the project. First of all, it was important to define the expression TSS, as well as categorize such products. Since several commodities can be specified as TSS, it was also necessary to determine which products would be part of the research.

The second part of the process was to describe the TSS group chosen in the project and that included: type of products; laws and regulations regarding their carriage; carriage temperature; compatibility of products; packaging.

In the next section definition will be discussed, as well as which TSS will be part of the project.

#### 5.1. Definition

In general, a TSS is a commodity that can be spoiled or destroyed if submitted to temperature changes during transportation and, therefore, demands special/specific handling, package and storage.

Several products can be categorized as TSS, such as:

- Pharmaceutical products: though European standards for their transport and storage are less severe than those for perishables, both procedures involve carefulness. Medical products must be managed carefully at all times to maintain their cold or frozen state and meet regulatory guidelines. Any weakness or failure at any point in the chain can compromise their integrity, breach security, delay shipments and ultimately result in financial loss or liability. The Good Distribution Practice of Medicinal Products for Human Use cites that vehicles and equipment used to distribute, store, or handle pharmaceutical products should be suitable for their use and appropriately protective of the products to prevent exposure to conditions that could affect their stability and packaging integrity, and prevent contamination of any kind. Vehicles and equipments' design and use must aim to minimize the risk of errors and permit effective cleaning and/or maintenance, in order to avoid contamination, buildup of dust or dirt and/or any adverse effect on the quality of pharmaceutical products being distributed. There should be procedures in place for the operation and maintenance of all vehicles and equipment involved in the distribution process, including cleaning and safety precautions.
- Live animals: the distances dealt with in this research and the transport modes (road and rail) used, are not seen as adequate by many animal welfare institutes. The best transport for live animals is by air. The International Air Transport Association (IATA) has created the Live Animals Regulations (LAR), a mandatory standard for international transport of live animals by commercial airlines. Its purpose is to ensure the correct packaging, storing, loading, and transportation of live animal shipments by air. The LAR is endorsed as the official transportation guidelines by: The Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES), the Office International des Epizooties (OIE), the European Union, and the U.S. Fish and Wildlife Service.



- **Chemical products**: are highly regulated products and their shipping is controlled by a multitude of national and international laws. Part of those chemicals is categorized as "dangerous goods" and it follows an even more severe regulation.
- Flowers and plants: Refrigeration is a critical factor to keep flowers and plants looking fresh. Flowers that will not be in the market immediately and any flowers sold wholesale should be kept in cold storage (Gast, 1997). Cut flowers and potted plants (except for tropical species) should be cooled rapidly to proper temperatures (from 0,5°C to 1,5°C) and maintained at appropriate temperatures, not higher than 5°C throughout the cold chain, with a relative humidity of 90 % - 95 %. They are also sensitive to ethylene and must be kept away from ethylene producers (fruits and vegetables). Poor transportation temperatures levels reduce vase life, increase respiration rates, and increase heat production. Transporting the crop from the field to the consumer takes special precautions. One important decision is whether to transport the material in or out of water. Flowers can either be placed directly into buckets of water containing preservative or dry packed (packed out of water) to be hydrated later. Water combined with preservative compounds maintain the the crop's hydration, but transporting can sometimes be difficult. Dry packing offers an easier way of transportation, but flowers need to be placed into a cooler or put into water as soon as possible to avoid damage from wilt. Care needs to be taken when packing flowers to keep petal damage to a minimum. Short distance transportation of flowers may allow for the use of buckets with water. Although harder and heavier to transport, flowers will not become water stressed, which could occur with dry packing.
- **Foodstuffs**: the cold chain is the solution used in order to delay the biodegradation process of perishable foodstuffs. The products' quality can be defined by some parameters and good quality depends on freshness, expected appearance, smell and texture (Pawsey, 1995). Foodstuffs can be divided in three groups and each group requires certain measures to ensure its integrity throughout the supply chain.

The table provided by the United Nations Statistics Division (2002) was used as a support to categorize commodities' temperature sensitivity (Appendix 1).

The focus of the present project is foodstuffs that are considered temperature sensitive and require strategies to prevent degradation and spoilage.

#### 5.2. Food Stuffs

Foodstuffs can be basically divided in three groups:

- 1. Fresh foodstuffs (for example, fruit, vegetables);
- 2. Chilled foodstuffs (for example prepared vegetables, butter, milk, meat) and;
- 3. Frozen foodstuffs (meat, poultry, and ice cream).

For each group, certain requirements are needed to guarantee its quality and integrity when it reaches the final consumer. Bøgh-Sørensen (2006) mentions three categories of hazards, concerning foodstuffs:

- Physical hazards: physical contaminants (foreign bodies).
- Chemical hazards: residues, contaminants and food additives.
- Biological hazards: bacteria, toxins, viruses, parasites and prions.



Sinclair (1999) mentions that, concerning foodstuffs, it is inevitable that delays will occur between the harvesting of a crop and its utilization. For most fresh fruits and vegetables this intervening period can be crucial to their condition when the stage of consumption is reached. The quality and condition of a perishable commodity is the concern of everyone involved in this production and transportation chain. From the moment it is produced, until it is finally consumed, it is essential to maintain the quality at a high standard. This is complicated by the differing lengths of time in which different products may be maintained in an acceptable condition. The refrigeration process reduces the rate of microbial growth and sometimes even stops it.

Before studying the three groups, the existing requirements for foodstuffs carriage and safety will be highlighted.

# 5.3. Laws, Regulations, Agreements and Standards regarding Food Stuffs

In Europe, the European Community (EC) has a number of regulations and directives concerning foodstuffs. Created in January 2002, the European Food Safety Authority (EFSA) is responsible to assure a high level of food safety, as part of a comprehensive programme to improve EU's food safety, a high level of consumer protection and restore and maintain confidence in the EU food supply through coherent farm-to-table measures and adequate monitoring.

(http://ec.europa.eu/food/food/foodlaw/principles/index\_en.htm)

EFSA's remit covers food and feed safety, nutrition, animal health and welfare, plant protection and plant health. In all these fields, its most critical commitment is to provide objective and independent science-based advice and clear communication grounded in the most up-to-date scientific information and knowledge.

(http://www.efsa.europa.eu/EFSA/efsa\_locale-1178620753812\_home.htm).

In Sweden, the Swedish Food Regulations act (SFS 2006:804) aims to assure a high level of protection of human health and consumers' interests in relation to food. The act applies to all stages of production, processing and distribution of food and complements regulations in EC Regulations that have the same aim as the act and which fall within the scope of the Act. The government or the authority appointed by the government may issue regulations and in individual cases decide on prohibitions; usage of products, substances or equipment in the handling of food; food operation personnel's medical examination; and other matters.

(http://www.slv.se/templates/SLV\_MiddlePage.aspx?id=16413&epslanguage=EN-GB)

In Austria, food safety is mainly secured by the Sanitary and Phytosanitary Agreement of the WTO, the International Food Standard and in particular by the Codex Alimentarius by FAO<sup>1</sup> and WHO. A systematic preventive approach to food safety and pharmaceutical safety is based on the Hazard Analysis and Critical Control Points (HACCP) which addresses physical, chemical, and biological hazards as a means of prevention rather than finished product inspection. Within the EC the hygienical standards for foodstuff are based on this background and are resulting in the EC directive EC/852/2004. Further relevant directives on foodstuff are EC/178/2002, EC/882/2004, EC/853/2004 and EC/854/2004.

<sup>&</sup>lt;sup>1</sup> FAO - Food and Agriculture Organization



The directive on the hygiene of foodstuffs  $EC/852/2004^2$  comprises also basic instructions for foodstuff transports and its relevant transport equipments.

The ATP agreement – agreement on the international carriage of perishable foodstuffs and on the special equipment to be used for such carriage (1970) is an agreement between signatory countries for cross-border carriage of perishable foodstuffs. Though it provides effective rules for the certification of the refrigerated vehicles used for land and rail transport of certain kinds of foodstuffs, with the purpose of ensuring their safety, there is no overall enforcing authority, and action against non-compliance is regulated by domestic legislation only. The provisions of ATP apply to all carriage, whether by rail, road, or a combination of the two. Both refrigerated and heated vehicles are considered. The ATP agreement deals with just a certain number of perishable foodstuffs.

Panozzo and Cortella (2008) propose an extension to other perishable goods. Among food products not included in the ATP, their suggestion comprises: (1) some widespread foodstuffs like fruits and vegetables, (2) minimally processed ready to use vegetables, (3) ripened cheese and a large number of prepared dishes (sweets with or without creams, cakes, pasta, alone or with filling, cooked foodstuffs, sandwiches and other ready to eat meals, wrapped or unwrapped) not containing meat or milk and normally stored and transported in controlled or modified atmosphere or under vacuum and (4) flowers. They also suggest pharmaceutical products, cosmetics and movie films, but those are not interesting to this research.

OECD, the organization for economic and cooperation development was established in 1961 and comprises 53 standards, which are not mandatory, for fruits and vegetables. (http://www.oecd.org/document/55/0,3343,en\_2649\_33905\_39595127\_1\_1\_1\_37401,00.html)

UNECE also has its standards for foodstuffs: fresh fruit and vegetables, dry and dried produce, seed potatoes, meat, egg products and cut flowers. (http://www.unece.org/trade/agr/welcome.htm)

#### 5.4. Fresh Food Stuffs

Fruits and vegetables are the foodstuffs usually transported fresh and their quality can only be maintained after harvest (Bachmann and Earles, 2000). They suffer continuous alterations after harvesting. Some of those changes are desired by customers but others are unwanted, because they lessen the products' quality and even make them inappropriate for consumption. The main biological factors causing those changes are: respiration, evaporation and ethylene (hormone) concentration. The major consideration of the preservation process is the rate at which different products breathe. A lower temperature can control the crop's respiration rate. Consequently, by choosing an environment that will delay the respiratory process, products will be effectively stored.

The higher respiratory rates are, the faster products will degrade. Different commodities vary considerably in their respiratory rates for any given ambient temperature. Relative humidity, product temperature, ambient temperature, atmosphere and air velocity are all responsible for

<sup>&</sup>lt;sup>2</sup> Directive on the hygiene of foodstuffs EC/852/2004 of the European Parliament and the Council, 29 April 2004 (OJ L 139, 30.4.2004).



product water loss. The table below displays some examples of commodities and their respiration rates.

Respiratory level	Product
Very low	Dry fruits and vegetables, nuts, dates
Low	Apples, lemon, grapes, kiwi fruit, garlic, onions, potatoes
Moderate	Peaches, bananas, cherries, nectarines, carrots, lettuce, tomatoes, figs
High	Strawberries, avocados, cauliflower, rasberries
Very high	Brussels sprouts, artichokes, snap beans
Extremely high	Asparagus, broccoli, peas, spinach,

Source : adapted from AESBUC, 2000.

Sinclair (1999) describes four kinds of deterioration which can affect the quality and appearance of fresh fruits and vegetables:

- 1. Physical deterioration can be caused in a variety of ways: through manual handling, mechanical handling and attack by insects, the product can deteriorate during harvesting, packing, transporting or any intermediate process.
- 2. Physiological deterioration: damages caused by exposure to too high or too low temperatures or to direct sunlight, will in due course result in deterioration. Excessive ventilation may result in obvious dehydration, while too little ventilation results in a deficiency of oxygen and a build-up of carbon dioxide. This interferes with the normal process of respiration and can lead to discoloration of internal tissues.
- 3. Chemical deterioration: any miscalculation in the concentration of chemical preparations used to protect fresh produce from fungal attack may cause injury to the product tissues.
- 4. Pathological deterioration: a symptom of disease resulting from attack by fungi or bacteria, and frequently rises from the physical, physiological or chemical injuries described above.

Tables 5.2 and 5.3 show fruits and vegetables' important information, in order to preserve the quality standards until they reach the final consumer (carrying temperature requirements, ethylene's sensitivity, storage days, ventilation).



Table 5.2: Fruits and	vegetables. Part 1
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			- ·					Sensitivity		
Commodity	Carrying temperature °C	Temperature	Freezing temperature °C	Ventilation	Storage life	Tomporatura	Relative	Ethy	lene	Chilling injurios
	temperature C		temperature e		(days)	Temperature	humidity	production	sensitivity	Chining injuries
Apple (different varieties)	0	-0,5 / 2	-1,5	Below 3% CO2	Storage depends on variety and method of storing	•	••	•••	••	•
Apricot	0	-0,5 / 0	-1,5	Yes	20	••	••	•••		
Avocado	7	4,5 / 12,5	-0,5	Yes	30	••	•	•••	••	•••
Banana				Maximum		••	•	••	•••	•••
Lacatan	14	14/15	-1	possible when	24					
Others	12	12/13	-1	cooled	24					
Cherry	-0,5	-1 / 0	-1,5	Yes	20	••	••			
Grape	-0,5	-1 / 0,5	-1,5	Yes	50 / 100	••	•			
Grapefruit	10	4,5 / 16	-1	1%CO2 max.	40	•	••	•		••
Kiwi fruit	-0,5	-0,5 / 0,5	-2	1%CO2 max.	40	•	•	•	••	
Lemon	10	5 / 16	-1,5	1%CO2 max.	80	•	•	•		••
Lime	10	5 / 16	-1,5	1%CO2 max.	50	•	•	•	•	••
Mango	9	7 /10	-1	Yes	20 / 40	••	••	••	••	•••
Melon						••	••	••	•	••
Honeydew	10	10/21		Yes	90					
Cantaloupe	3	2/4,5		Yes	15					
Water	10	4,5 / 10		Yes	15					
Orange	4,5	3/7	-1 / -0,5	1%CO2 max.	40 / 50	•	•	•		••
Papaya	7	4,5 / 10	-1	Yes	20/30	••	••	•••	••	•••
Peach	-0,5	-1 / -0,5	-1,5	Yes	30	•••	••	•••	•••	
Pear	-0,5	-1 / -0,5	-1,5	3%CO2	60/150	••	••	•••	•••	
Pineapple	8,5	7 / 10	-1	Yes	30	••	•	•		•••
Plantain	12	12/13	-1	Max.	24					
Pomegranate	0	0/2	-3	Yes	30	•	•	•		
Tangerine	4,5	3/7	-1,5	1%CO2 max.	40	••	••	•		••

Adapted from Sinclair (1999) and Mercantila Publishers (1989)

--- Insensitive/ no ethylene production.Not particularly sensitive/ insignificant ethylene production.

Sensitive/average ethylene production.
Very sensitive/ high ethylene production.

<b>Table 5.3:</b> Fruits and veg	etables. Part 2
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	Commine	T			Stans a 116-		Sensitivity					
Commodity	tomporature °C	limite °C	Freezing temperature °C Ve	Ventilation	Storage life	Tomore	Relative	Ethy	lene	Chilling		
	temperature C				(days)	Temperature	humidity	production	sensitivity	injuries		
Artichoke						••	••					
Globe	0	-0,5 / 4	-1	Yes	14 / 20							
Jerusalem	0	-0,5 / 4	-1	Yes	60	••	••					
Asparagus	0	0 / 1	-0,5	Yes	20	••	••		•			
Aubergine	7	7 /10	-0,5	Yes	14	•	••		•••	•••		
Beans (French)	0	0/7	-0,5	Yes	20	•••	•••			••		
Beetroot	0	0 / 1	-0,5	Yes	60 / 90	•	••			•		
Cabbage	0	0 / 1	-0,5	Yes	20							
Head pointed						•••	••	•	••			
Red						••	•	•	••			
White						•	•	•	••			
Capsicum	6,5	7 / 10	-0,5		20	••	•••	•	•	••		
Carrots	0	-0,5 / 0,5	-1	Yes	70	••	••	•	••			
Cauliflower	0	0 / 1	-0,5	Yes	30	••	•••	•	••			
Celery	0	0 / 1	-0,5	Yes	60 / 90	•••	••	•	•••			
Chicory	0	0 / 1	-0,5	Yes	14 / 20	••	••					
Cucumber	7	7 / 10	-0,5	Yes	14	••	•••	•	•••	•••		
Garlic	0	0 / 1	-0,5	Yes	150	•	•					
Ginger	12	10/13		Yes	150							
Leek	0	0 / 1	-0,5	Yes	60	••	••		••			
Lettuce												
Iceberg	0	0 / 1	-0,5	Yes	40	••	•••	•	••			
Others	0	0 / 1	0	Yes	20	•••	•••	•	••			
Marrow	7	7 / 10	-0,5		60							
Onions	0	0 / 1	-0,5		30/120	•	•	•	•			
Peas in pod	0	0 / 1	-0,5		7 / 120							
Potatoes						••	•	•	••	•		
Ware	7	4,5 / 10	-0,5		60+							
Seed	4,5	1,5 / 7	-0,5		150							
Sweet	12,5	12,5 / 15,5	-1		120	•	•			•••		
Pumpkin	10	10/12,5	-0,5		60 / 190	•	•			••		
Rhubarb	0	0 / 1	-0,5		15/30	••	•••					
Salsify	0	0 / 1	-1									
Squash	10	7 / 12,5	-0,5		60 / 90	••	••			••		
Tomato						•••	•	••	••	•••		
Green	12,5	10/15,5	-0,5		20							
Firm ripe	7	7 / 10	-0,5		14							

Adapted from Sinclair (1999) and Mercantila Publishers (1989)

--- Insensitive/ no ethylene production. • Not particularly sensitive/ insignificant ethylene production. •• Sensitive/average ethylene production. •• Very sensitive/ high ethylene production.

# Chilled Food Stuffs

5.5.

Chilled foods are those which have been submitted to chilling process and afterwards are kept at chill temperatures. They must be carried at temperatures between about -1.5° C and +5° C. The following products can be found as chilled foods (Mercantila Publishers, 1990): chilled fresh meat, chilled meat products, manufacturing meat, chilled poultry, chilled fish, lightly and semi-preserved fish products, live fish, chilled dairy products, margarine, eggs, prepared meals, prepared salads, prepared raw vegetables.

	Carrying tomperature limits		Freezing	Ventilatio	<u>C</u> (	Sensitivity		
Commodity	°C	°C	temperature	n	Storage days	Temperature	Odour	
Bacon (1)	-1	-2 / 4,5		No	30	•••	••	
<b>Beef</b> (1)								
Chilled	-1,5	-1,5 / 0		No	40	••	••	
Quarters	-1,5	-1,5 / 0		(2)	70	•••	••	
Packaged	-1,5	-1,5/0		No	70	••	••	
Butter (1)	0	-1 / 4,5		No	30	••	•••	
Cheese (3)	2	0 / 10		Yes (4)		••	•	
Cream (1)	0	-1 / 0,5		No	10	•••	••	
Eggs (shell)	0	-1 / 0,5	-3	Yes	180	•••	•••	
Fats	0	-1 /4,5		No		•••	••	
<b>Fish</b> (1)								
Iced	-0,5	-1,5 /0		No	14 / 20	••••		
Salt	-0,5	-2 /4,5		No	150	••••		
<b>Game</b> (1)	0	-1,5 / 0				•••	••	
<b>Ham</b> (1)	-0,5					•••	••	
Lamb, mutton	-1,5	-1,5 / 0		No	30	•••	••	
Packaged	-1,5	-1,5 / 0		No	70	••	••	
	0	-1,5 /4.5		No	180	•••	••	
Margarine	0	-1,5 /0,5		No	180	•	••	
Meat products	-0,5	-1,5 /0,5		No		•••	••	
Milk						••••	•••	
Pasteurised	0	-0,5 / 1		No	14			
Sterilised	0	-0,5 / 1		No	30			
Concentrated	0	-0,5 / 1		No				
<b>Pork</b> (1)	1,5	-1,5 /0		No	14	•••	••	
Salt	4,5	-1 / 7		No	120			
<b>Poultry</b> (1)	-1	-1,5 / 1,5		No	14	••••	••	

Table 5.4: Chilled foodstuffs

Source: adapted from Sinclair (1999) and Mercantila Publishers (1990).

- (1) May also be carried as frozen cargo, in which case transport conditions for frozen cargo should be followed.
- (2) On longer voyages an atmosphere of 10 % CO2 may be called for, and is maintained by injection.
- (3) Temperatures may vary with the type of cheese and whether or not it is required to ripen during the voyage.
- (4) Ventilation is not required, but an atmosphere containing high levels of CO2 could develop. The level should be checked before the space or cooler is entered and if necessary should be reduced by ventilation.

Sensitivity to temperature • Relative robust to temperatures above the required storage and transport.

••••• Product must be maintained at the required temperature.

Sensitivity to foreign odours • Little or no sensitivity towards foreign odours.

••• extreme sensitivity towards foreign odours.

Table 5.4 displays the requirements for chilled products' carriage. According to Heap (2007), refrigerated transport of chilled foods must be seen as a total operation involving movement



of goods from a fixed place to another (storage). The author also mentions that even the finest transport equipment cannot compensate for poor handling at loading, wrong packaging and stowage or inadequate cooling. This applies for every temperature sensitive commodity.

The next section describes frozen foods.

#### 5.6. Frozen Food Stuffs

Mercantila Publishers (1990) mentions the necessity of distinguishing between frozen foods and deep (or quick) frozen foods. While the first one must be kept at a steady temperature of  $-10^{\circ}$  C (or  $-12^{\circ}$  C) or colder, the second one must be kept at  $-18^{\circ}$  C or a lower temperature.

These products can be named among deep frozen foods: (1) deep frozen meat (Deep frozen meat includes beef, veal, pork, lamb, venison and game. Meat is marketed and transported in several forms: frozen carcasses and primal cuts – sides, legs, etc – frozen retail cuts, frozen mince including hamburgers. ATP maximum internal temperature is currently -18 °C), (2) deep frozen poultry, (3) fish, (4) fruits and concentrated juice and (5) vegetables. The table below presents information about deep frozen foodstuffs:

Commodity	Ideal	Temperature	Carrying	Ventilation	Storage	Sensitiv	ity
Commodity	temperature	limits	temperature	v chulation	life	temperature	odour
	-25° C	/-12° C	-18° C				
Retail packed minced beef				No	(2)	•••	•
Retail packed minced pork				No	(2)	•••	•
Retail packed minced beef, lamb				No	(2)	•	•
Manufactuing meat				No	(2)	•	•
	-24° C	/-8° C	-18° C				
While chickens				No	(2)	•	•
Chiken parts				No	(2)	••	•
Turkey				No	(2)	•••	•
	-29° C	/ -8° C	-18° C				
Fatty fish				No	(2)	•••	
Lean fish				No	(2)	••	
Shrimps				No	(2)	••••	
	-18° C	/-15° C	-18° C				
Deep frozen fruits without sugar				No	(2)	••	
Deep frozen fruits in syrup				No	(2)	••••	
Deep frozen concentrated fruit				No	(2)	•	
	-18° C	/ -2° C	-18° C				
Deep frozen vegetables in				No	(2)	•	
Deep frozen asparagus,				No	(2)	•••	
	-18° C	/ -20° C				(3)	
Bakery and confectionary			-18° C	No	(2)		
Ice cream			-20° C	No	(2)		
Desserts			-18° C	No	(2)		
Prepared meals			-18° C	No	(2)		

 Table 5.5: Deep frozen foodstuffs

Source: Based on Mercantila Publishers (1990).

(1) In accordance to the ATP agreement.

(2) Storage life is directly related to the temperature in which the commodity is kept.

(3) Due to the great variation between different products it is not possible to indicate the sensitivity to temperature warmer than -18° C.

Sensitivity to temperature • Relative robust to temperatures above the required storage and transport.

••••• Product must be maintained at the required temperature.

Sensitivity to foreign odours • Little or no sensitivity towards foreign odours.

••• extreme sensitivity towards foreign odours.



The three traditional frozen	commodities are butter, beef and chicken.
	Table 5.6: Frozen foodstuffs

Commodity	Ideal	Temperature	<b>Femperature</b> Carrying		Storage	Sensitivity	
Commonly	temperature	limits	temperature (1)	Ventilation	life	temperature	odour
Frozen beef	-20° C	/-8° C	-12° C	No	(2)	•	•
Frozen chicken	-20° C	/-8° C	-12° C	No	(2)	•	•
Frozen butter (3)	-20° C	/-8° C	-10° C	No	(2)	•	•••

Source: Based on Mercantila Publishers (1990).

(1) In accordance to the ATP agreement.

(2) Storage life is directly related to the temperature in which the commodity is kept.

(3) The ATP agreement states that butter's temperature can gradually rise during transportation if it is intended for immediate further processing at destination.

Sensitivity to temperature • Relative robust to temperatures above the required storage and transport.

••••• Product must be maintained at the required temperature.

Sensitivity to foreign odours • Little or no sensitivity towards foreign odours.

••• extreme sensitivity towards foreign odours.

The next section discusses requirements, barriers and possibilities for mixing cargoes.

## 5.7. Compatibility of Cargoes

Though the mixing of several commodities in a single load seems to be economically advantageous, serious problems may arise, due to different carriage temperature, transit time, relative humidity, packaging and stowage patterns, emission of undesirable taste or odour-producing substances from the commodities, and emission of significant quantities of the undesirable ripening hormone, ethylene. It is often necessary to keep numerous commodities in the same storage, but it is not a big problem if done for a short-term period, though many authors highlight the risks of cross contamination and spoilage (Mercantila Publishers, 1990; Sinclair, 1989; Keener, 2003; Thompson et al., 2007).

*A priori*, products that are most sensitive to high relative humidity are: onions, potatoes, yams and cape gooseberries and should not be mixed with other commodities that, on the other hand, would dehydrate by evaporation if humidity is reduced.

Concerning odour emissions, citrus fruits, potatoes, onions, leek, celery, garlic and other strong odour producing foodstuffs could spoil other more sensitive products like apples, pears and melons. Moreover, meat, eggs and dairy products readily absorb odours from products like apple and citrus fruits. Bachmann and Earles (2000) recommend that onions, nuts, citrus fruits and potatoes should each be stored separately.

Besides, when dealing with fresh fruits and vegetables, ethylene production and sensitivity must be taken into account. Aubergine, Brussels sprout, celery, banana, cucumber, pear and peach are very sensitive to the hormone. However, fruits like banana, pear and peach also produce significant quantities of ethylene and ventilation of the container or storeroom is necessary.

Another practice that is quite dangerous is the utilization (without preventive measures of cleaning and inspection) of the same equipment for garbage carriage or other contaminant products after food delivery and then the return to food delivery again.

International Product Safety Consultants – IPSC (Keener, 2003) has constructed a product handling and compatibility matrix, ranked from the highest risk of cross-contamination (Category 1 Hazard) to the lowest risk (Category 4 Hazard).

		BACK-HAULED PRODUCTS							
		Dry goods	Frozen boxed meat	Fresh boxed meat	Fresh produce	Industrial equipment, botanicals and chemicals	Paper products		
	Dry goods	4	3	2	2	1	4		
	Frozen boxed meat	3	4	2	2	1	4		
VD IS	Fresh boxed meat	2	2	2	2	1	4		
D D	Fresh produce	2	2	2	2	1	4		
OUTBO PRODU	Industrial equipment botanicals and chemicals	1	1	1	1	1	4		
	Paper products	4	4	4	4	4	4		

**Table 5.7:** Product handling matrix

Source: International Product Safety Consultants (IPSC), Inc (Keener, 2003).

National Rural Health Alliance INC. (2007) mentions that separation choices should be made primarily on the temperature requirement of the product and then on sensitivity to odour contamination and ethylene production. They provide a table of recommendations on how to separate products in relation to their volumes to be moved in different load options. Observe that the table refers to road transport.

Volume to transport	Recommended separation
One truck load or less	Partitioned load for frozen (-18 °C) /chilled (+1 °C)/chilling sensitive (+8 °C) or
One truck toad of less	Partitioned load for frozen (-18 °C)/ non frozen (+5 °C)
Two trucks or less	Frozen (-18 °C) load plus a partitioned load for chilled (+1 °C)/chilling sensitive (+8 °C)
Three trucks or more	A separate load for frozen (-18 °C), chilled (+1 °C) and chilling sensitive (+8 °C) products

Table 5.8: Separation choices for products during road transportation

Source: National Rural Health Alliance INC. (2007)

Based on the literature available, a compatibility matrix was built to be used in the project (appendix 2). The criteria used to determine if products were compatible to be carried in the same loading unit were:

- 1. Relative humidity;
- 2. Temperature;
- 3. Ethylene production;
- 4. Ethylene sensitivity;
- 5. Odour production;
- 6. Odour sensitivity;
- 7. Need of ventilation.

Notice that packaging was not considered and if the requirements differed for the products in question, they were considered incompatible. However, an effective packaging may solve the problem, if mixed loads are inevitable. But as suggested by National Rural Health Alliance INC. (2007), if mixing loads is the only possibility, then they should be partitioned (regardless the transport mode used). Besides, fresh fruits and vegetables, despite their



packaging (usually mesh bags, plastic bags or paper boxes that allow ventilation) should respect the parameters set for them above and avoid cross contamination. Section 5.8 discusses packaging, its advantages and disadvantages, materials, etc.

#### 5.8. Packaging

Packaging is a very important step towards food's quality maintenance. Packaging factors that need to be considered when transporting product include: ventilation, product protection (against contamination, rough handling and dehydration), strength, insulation and labelling. It facilitates handling and distribution, delays deterioration, labels the product and can be a powerful marketing tool (design, colour, etc).

Mercantila Publishers (1990) groups inner packaging in three categories: rigid, semi-rigid and flexible. There are two types of packaging:

- 1. Inner packaging: usually in direct contact with the product.
- 2. Outer packaging: normally contains a number of inner packaging.

Inner packaging requirements for chilled and frozen products differ from those for fruits and vegetables.

Mercantila Publishers (1989) points out the inexistence of international standards for fruits and vegetables' packaging, but it should contain, protect and identify the product and the materials used should observe hygiene and non-toxicity standards.

The most important properties of packaging materials to be used for chilled and frozen products are (Mercantila Publishers, 1990):

- Water vapour permeability: Permeability to water vapour, called Water Vapour Transmission Rate (WVTR). Concerning chilled and frozen products, WVTR of the packaging material and of the packaging itself should be low or very low. Plastic laminates containing an aluminium foil layer present hardly any water vapour penetration.
- **Gas permeability**: For a number of frozen and deep frozen products it is necessary to use a packaging material with low oxygen permeability in order to prevent or reduce the development of rancidity, an oxidative process.
- **Physical properties**: The packaging material has to withstand the conditions experienced in the cold chain, such as drops, shocks and vibrations. Physical properties comprise several different characteristics such as burst strength, tensile strength, elongation and elasticity. For deep frozen food the material must be able to withstand temperatures as cold as -40° C without becoming brittle. In some cases, liquid nitrogen or solid carbon dioxide is used as a refrigerant, and the packaging material must withstand temperatures as low as -50° C or even lower. The trend towards ready-to-eat dishes means that an increasing amount of packaging material as well as withstand extremely cold temperatures must also be able to tolerate high temperatures. Hot fillings are used for some foodstuffs. This means that the food (usually liquid or semi-liquid) is put into the package while still hot, often over 90°C. Obviously, the packaging material must withstand this process.



- **Machinability**: The choice of a potential new plastic affects the quality of the final product. The new material should run on the existing packaging machinery at least the same speed and with lesser failures than the material it is to replace, in order to justify the change, since packaging machines are often very expensive.
- **Migration**: Several countries have legislation on packaging, including maximum permissible limits for migration of additives from the packaging material into the foodstuff.

Outer packaging serves to enclose the product and provides a means of handling. Poor quality packaging will lead to damage. It should withstand: rough handling during loading and unloading, compression from the overhead weight of other cartons, impact and vibration during transportation and high humidity.

Concerning fresh fruits and vegetables, the outer package should also allow adequate air flow (ventilation) so that the commodity in the inner packaging will maintain the desired temperature.

Table 5.10 displays the types of packaging (both inner and outer), materials, products that use these kinds of packaging and some observations.

The literature is rich and detailed concerning food safety and quality standards, aiding to set parameters for transport equipment, logistical requirements and quality control. In order to obtain a market's perspective and a reliable data, it was necessary to interview the actors involved in the supply chain, starting from the end (destination). The three biggest retailers in Sweden were interviewed, but before the results acquired are displayed, the retail's segment will be overviewed.



TYPES	MATERIAL	INNER/OUTE R	PRODUCTS	OBS		
	Paper	Inner	Potatoes, onions	Prevents air-flow to the product		
Bags, mesh bags	Plastic	Inner	Fruits and vegetables in general	during transit (unless perforated), and can be used to maintain a modified atmosphere around the product.		
	Plastic	Inner	Fresh meat and poultry	Fresh meat and poultry are traditionally displayed in trays		
Trays	Wood pulp	Inner	Fresh meat and poultry	made of wood pulp or a rigid plastic, sometimes called <i>"foodtainer"</i> . The tray is overwrapped with a plastic film with high permeability to oxygen. Fresh fruits and vegetables can also be marketed in this way.		
	Paper	Inner	Fruits, vegetables			
Boxes	Plastic	Inner/ outer	Fruits and vegetables	Depends on the size and the plastic material. Packages with a top and bottom that are heat formed from one or two pieces of plastic are known as clamshells. Clamshells are used in items that are easily damaged by crushing.		
	Paperboard	Outer	Foodstuffs in general	Variable strength, depending on construction and type		
	Wood	Outer	Foodstuffs in general			
wrappers	Plastic	Inner	Potatoes, sweet potatoes, apples, onions, etc.	Shrink wrapping is a technology that protects the product from disease and reduce mechanical damage.		
	Paper	Inner	Butter, margarine			
	Wood	Outer	Foodstuffs in general	Bulk transport of heavy		
Bins	Plastic Outer		Foodstuffs in general	products. Useful for the consolidation of small volumes of mixed product lines which are difficult to stack onto pallets in a stable manner		
Crates	Wood	Outer	Foodstuffs in general			
	Plastic	Inner				
Foils	Aluminium	Inner	Prepared meals, meat products			
Cartons	Plastic		Ice cream, milk, milk yoghurt	Many rigid and semi-rigid plastic packages (trays, boxes, etc) are made by injection moulding.		

 Table 5.10: Types of packaging

Source: adapted from Mercantila Publishers (1989), Mercantila Publishers (1990) and National Rural Health Alliance INC. (2007)



#### Market's Perspective: an Overview

The retail market has changed as a result of many factors: customers' environmental concerns; the increase in the number of single-person households and; the strong desire for good value for money and cheap prices.

People spend less and less time preparing meals, not only demanding prepared and single meals, but also premium and indulgence food (ice cream and confectionery). The environmental concern resulted in healthier foodstuffs (containing fewer artificial additives), ecological production methods and ethical foods (such as organic).

The infrastructure has also changed: small shops that were centrally located were replaced by larger supermarkets situated in peripheral areas. While the small shops were geographically limited concerning their supplies (foodstuffs), the larger supermarket chains import goods from all over the world and are not restricted to foodstuffs. They import other commodities as well, like toys, clothes, house décor, kitchen equipment, DVDs, etc.

Customers are demanding quality standards set by international organisations. Society itself is developing an environmental awareness of its own, reflected not only in the food segment, but also in actions like recycling, using ecological transport alternatives, purchasing ecological products.

Some retailers have also introduced technological services for their customers: the private computer and the internet made possible the online purchase followed by home delivery.

Europe has some of the largest retail markets in the world and from a supply perspective, it is experiencing increasing consolidation. Warehouses and terminals are becoming larger and fewer. Competition is increasing and many retail groups are expanding their presence in other EU countries, as well as other parts of the world.

On the subject of fruits and vegetables, the most important trends are related to health, convenience, pleasure, product variety, organic products and fair trade (Centre for the Promotion of Imports from Developing Countries - CBI, 2008). According to CBI (2008), the EU market for fresh fruits and vegetables is, in general, decreasing in volume. They accredit this fact to a shift in the eastern EU member states from basic products towards more diverse produce and an increase in the availability of other food products. Table 6.1 provides data on the consumption of fruits and vegetables in the EU. Observe that volume is represented in thousand tonnes and volume consumed is equivalent to: *production* + *imports* – *exports*.

Fruits				Vegetables			
_	2002	2004	2006		2002	2004	2006
Total EU	74 574	80 427	76 576	Total EU	61 790	67 262	61 789
Italy	16 026	18 466	17 945	Italy	12 683	14 969	13 780
Spain	12 932	14 290	13 578	Spain	7 703	8 216	7 381
France	11 902	12 776	11 280	France	6 798	6 869	6 179
Germany	8 339	7 236	6 6 4 1	Germany	6 268	5 848	5 465
Greece	3 924	3 813	3 953	Poland	4 882	5 480	5 028
United Kingdom	3 218	3 377	3 659	United Kingdom	4 035	4 243	4 581
Poland	3 564	3 901	3 605	Romania	3 391	4 153	3 662
Romania	2 887	4 100	3 563	Greece	3 126	3 399	3 087
Portugal	2 417	2 217	2 229	Belgium	2 500	2 728	2 388
Hungary	1 396	2 1 3 0	1 681	Portugal	2 257	2 560	2 281
Austria	1 439	1 580	1 533	Netherlands	1 628	1 804	1 746
Netherlands	1 154	1 022	1 475	Hungary	1 624	1 766	1 260
Czech Republic	869	922	942	Bulgaria	859	931	709
Belgium	793	926	824	Austria	706	712	694
Bulgaria	862	770	682	Czech Republic	617	608	679
Sweden	538	604	614	Sweden	558	604	619
Denmark	374	400	425	Slovakia	343	409	434
Ireland	189	187	386	Denmark	387	396	419
Slovenia	389	423	327	Finland	307	319	323
Slovakia	341	284	260	Ireland	275	267	279
Finland	240	257	249	Latvia	183	221	236
Cyprus	220	243	228	Lithuania	314	376	183
Lithuania	205	182	170	Slovenia	120	145	145
Latvia	159	128	146	Cyprus	94	90	86
Estonia	86	81	80	Estonia	68	78	65
Luxembourg	64	64	54	Malta	39	50	54
Malta	47	51	48	Luxembourg	22	21	24

**Table 6.1:** Consumption of fresh fruits and vegetables by EU member countries in 2002-2006 (thousand tons)

Source: CBI, 2008.

The European fish and shellfish market is characterised by many small and medium suppliers, processors and distributors, but the structure of the trade channel has been changing. It is consolidating, as a result of increased competition and improved logistics in the fish trade (CBI, 2008). In Sweden, the consumption of prepared and preserved fishery products is small, according to CBI (2008), but is increasing, since Swedish demand for health, quality and food safety is high.

Sweden has the highest grade of consolidation and concentration in retailing in the EU. The three largest retailers hold more than three quarters of the market share (CBI, 2008). The Swedish dairy industry is characterized by a great number of manufacturers, which usually deliver their commodities to the three largest retailers (Björklund, 2002). Figures 6.1 and 6.2 show the Swedish market segment in 2001 and 2009.



Figure 6.1: Swedish market segment 2001. Source: Björklund, 2002.



Figure 6.2: Swedish market segment December 2009. Source: Fri Köpenskap, 2009.

According to Movement Consulting (2007), "PREMIUM" products have got their breakthrough some years ago in Sweden and are an important reason for the relative growth of the retailers segment. Some factors that justify this phenomenon are:

- Comfort: the increase of chilled prepared meals, competing with deep frozen alternatives and replacing the "home made" meals.
- Health: sugar, fat, additives and other chemicals are being replaced by healthier and, sometimes, more expensive alternatives.
- Environment: ecological and nutritional products have expanded their market's segment.
- Price: getting more for less is still an important factor when deciding what to purchase.

To have an accurate overview of the Swedish market, interviews were carried out with the largest retailers in the country. The results are displayed in the next chapter.

#### 6. Interviews with Retailers in Sweden

In order to analyse the flows imported by retailers in Sweden, products were grouped in five classes:

- 1. Fresh foodstuffs;
- 2. Frozen foodstuffs;
- 3. Chilled foodstuffs;
- 4. Dry foodstuffs; and
- 5. Non-food (NF).

The ambition is to interview the actors involved in the TSS supply chain, starting with the three largest retailers in Sweden.

Swedish companies are well aware of environmental issues, and have adopted environmental measures such as: ensure that their suppliers (both national and international) also have ecological policies; prioritization of boat and train, when possible; social responsibility with respect to energy transport and products. The next sections display the results from the three interviews.

#### 6.1. Retailer 1

Retailer 1 started operating in Sweden in the middle of the 1900 century. Its environmental policies include: an active work to minimize environmental load caused by packaging disposal, products degradation and transportation; increase its organic products' supply to attend the demand, as well as support the improvement of this market segment; require proof of environmental policies from its' suppliers; and influence environmental improvements through active dialogues with customers, owners, companies and environmental organisations.

The material acquired from retailer 1 is very rich. The data collected includes: volumes for frozen, chilled, dry and NF commodities within a year; frequency of delivery per week and terminals (destination); location of those terminals and total volume delivered by every supplier. Unfortunately, volumes for fresh fruits and vegetables were not obtained.

The company warehouses/terminals are mostly located in Southern Sweden, except for one located in Umeå. This was expected, since the population is more concentrated in the South. These terminals are the first break points of the commodities in the country. The volume imported (in one year interval) translates this fact accurately: just 7,98% of the total volume imported (frozen, chilled, dry and non-food products) by retailer 1 is placed in Umeå's terminal, while the rest is unequally spread in the southern part of the country. Observe that 62,12% of the total volume is concentrated around the capital, Stockholm (see table 7.1).

TERMINALS	% TOTAL IMPORTED VOLUME
Malmö	4,55
Växjö	16,11
Gothenburg	0,95
Bro*	53,6
Johanneshov*	8,52
Västerås	8,29
Umeå	7,98

 Table 7.1: Volume imported per terminal (retailer 1)

\*Both are located in Stockholm region.

Table 7.2 shows the number of pallets imported by the retailer from European countries in one year.

 Table 7.2: Number of pallets imported from European countries within a year

ORIGIN	TYPE OF PRODUCT						
(COUNTRY)	Frozen	Chilled	Fresh	Dry	Non-food		
Austria	0	967	0	0	103		
Belgium	4 433	363	0	4 283	0		
Switzerland	0	0	0	1 467	0		
Czech Republic	0	0	0	0	40		
Germany	9 039	11	0	31 592	4 960		
Denmark	18 632	20 332	0	110 306	23 280		
Estonia	0	0	0	0	419		
Spain	0	251	0	2 608	0		
Finland	0	12 270	0	3 021	431		
France	0	116	0	7 584	0		
Greece	0	0	0	35	0		
Hungary							
Ireland	0	138	0	0	0		
Italy	0	3 632	0	30 321	2 842		
Lithuania							
Latvia							
Luxemburg	231	0	0	0	0		
Netherlands	6 096	6 491	0	15 077	643		
Norway	786	1 890	0	200	1 642		
Poland	0	0	0	483	607		
Portugal	0	0	0	56	976		
Slovenia							
Ukraine							
United Kingdom	1 212	6	0	4 193	304		

If the results are dissociated in groups (frozen, chilled, dry and NF products), it is possible to observe from which countries the largest volumes are originated.

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Figure 7.1: Imported frozen products.

The larger frozen volume imported by retailer 1 comes from Denmark, followed by Germany, Netherlands and Belgium (Figure 7.1). Volumes exported by other countries are quite inexpressive, in comparison.



Figure 7.2: Imported chilled products.

Chilled products come primarily from Denmark, followed by Finland, Netherlands and Italy (Figure 7.2). Denmark is, too, responsible for the largest volume of dry commodities. In second and third places are, respectively, Germany and Italy, followed by the Netherlands (Figure 7.3).

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Figure 7.3: Imported dry products.

NF commodities are imported mostly from Denmark, which is responsible for 64,23 % of the total volume imported. Germany, Italy and Norway are, together, responsible for 26,05 % of the total volume imported.



Figure 7.4: Imported NF products.

It becomes clear that, concerning retailer 1, its main suppliers are located in Denmark. Germany, the Netherlands and Italy are also important suppliers, though in smaller scale. It may be correct to assume that, as a near market, Denmark offers lower transport and storage costs than other countries.



#### 6.2. Retailer 2

The company tries to prioritize boat and train instead of trucks. Since 2008, there is a project in development, objecting modal shift (from road to rail, i.e. transporting trucks on trains). The project is being tested.

In order to prevent high emissions of carbon dioxide, the company trains their drivers. The shippers hired by it are also required to show the same environmental concern. When dealing with trucks, the aim is to load them completely and plan the route carefully, with the purpose of decreasing road transport substantially.

The vast information obtained from retailer 2 includes: volumes for fresh (fruits and vegetables), frozen, chilled, dry and non-food (NF) commodities within a year; location of the terminals and total volume delivered by every supplier within a year.

Like retailer 1, the major part of the terminals is located in the south, except for one located in Umeå. Figure 7.5 exemplifies the percentage of total volumes imported placed in each terminal. The terminal (or first break point in Sweden) that receives the main part of the volume is located in Helsingborg, followed by Borås and Västerås.



Figure 7.5: Volume imported (%) per terminal. \* Kungälv is close to Gothenburg.

The number of pallets imported by the retailer from European countries within a year can be seen in table 7.4.

ORIGIN	TYPE OF PRODUCT							
(COUNTRY)	Frozen	Chilled	Fresh	Colonial	Non-food			
Austria	0	4 400	0	0	0			
Belgium	17 735	316	39 554	17 590	200			
Switzerland	0	0	0	0	0			
Czech Republic	0	1 158	0	401	29			
Germany	1 843	12 208	4 061	30 340	4 007			
Denmark	8 461	28 994	4 570	56 085	8 011			
Estonia	0	0	0	0	5 939			
Spain	0	200	127 485	17 344	55			
Finland	0	4 186	21 940	6 189	2 541			
France	0	3 281	21 664	19 779	287			
Greece	0	641	6 370	4 023	52			
Hungary	0	0	652	1 739	0			
Ireland	0	0	0	0	0			
Italy	62	142	53 427	79 681	3 391			
Lithuania	52	0	1 758	0	0			
Latvia	0	0	0	0	61			
Luxemburg	0	0	0	0	0			
Netherlands	13 844	15 900	181 796	50 665	6 308			
Norway	5 320	0	524	49	0			
Poland	4	0	2 026	3 491	16 116			
Portugal	0	0	623	147	427			
Slovenia	0	0	0	0	122			
Ukraine	0	0	0	0	3 062			
United Kingdom	1 270	0	126	143	5 791			

Table 7.4: Number of pallets imported from European countries within a year

Analyzing the commodity groups separately makes possible to establish the greater volumes and their origin (suppliers). Frozen products are mostly imported from Belgium, followed by the Netherlands, Denmark and Norway (Figure 7.6).



Figure 7.6: Imported frozen products



Regarding chilled commodities, Denmark is the greater supplier (40,59 %), followed by the Netherlands, Germany and Austria. These four countries alone are responsible for 86,1 % of the total chilled volume imported by retailer 2 (Figure 7.7).



Figure 7.7: Imported chilled products

Italy is the country that exports the greater volume of dry goods to retailer 2 (27,70 %). It is followed by Denmark, the Netherlands and Germany that, together represent 47,66 % of the market segment (Figure 7.8).



Figure 7.8: Imported dry products

Poland is responsible for 28,58 % of all NF volumes imported by retailer 2. Denmark, the Netherlands, Estonia and United Kingdom also show expressive volumes (Figure 7.9).

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Figure 7.9: Imported NF products

Table 7.3 (page 34) was provided by retailer 2 and shows fruits and vegetables volumes. Though Sweden represents 29,23 % of all fruits and vegetables acquired by retailer 2, it is known that there are two companies in the country responsible for importing fruits and vegetables and selling them to Swedish retailers. Those two companies are going to be interviewed as well, in order to find out volumes and products imported.

The Netherlands is responsible for 18,51 % of all fruits and vegetables volume but, in fact, 24,54 % of all volume is actually transported from that country to Sweden. It means that fruits and vegetables from Israel, Argentina, Greece, Chile, South Africa, Brazil, Egypt, USA, Colombia, Portugal, United Kingdom and Kenya have their first break point in that country.

Belgium, Denmark, Italy and Poland are the largest suppliers for retailer 2 concerning respectively frozen, chilled, and dry and NF commodities.

Country	Supplied by (%)	Transported from (%)
Sweden	29,23 %	29,23
The Netherlands	18,51 %	24,54 %
Spain	17,02 %	17,02 %
Italy	5,67 %	5,67 %
France	3,24 %	3,24 %
Belgium	3,22 %	3,22 %
Israel	1,65 %	-
Argentina	1,23 %	-
Germany	0,83 %	0,83 %
Greece	0,83 %	-
Chile	0,80 %	-
South Africa	0,46 %	-
Poland	0,46 %	0,46 %
Brazil	0,44 %	_
Egypt	0,21 %	-
Lithuania	0,17 %	0,17 %
Denmark	0,17 %	0,17 %
USA	0,14 %	-
Colombia	0,12 %	-
Portugal	0,07 %	-
United Kingdom	0,06 %	_
Hungary	0,04 %	0,04 %
Kenya	0,03 %	-
Norway	0,02 %	0,02 %
Latin America (bananas)	15,40 %	15,40 %
Totalt	100,00 %	100,00 %

**Table 7.3:** Fruits and vegetables imported within a year by Retailer 2 (in percentage by supplying country)

#### 6.3. Retailer 3

Retailer 3 maintains a constant focus on quality, with a view to increasing the benefits for customers and company. Important aspects about the company are: the increase awareness of environmental impact and social responsibility with respect to energy, transports and products; and the maintenance of good control of social and environmental responsibility among suppliers. The company complies with Swedish food legislation concerning labeling and traceability.

The material obtained from retailer 3 includes: the number of pallets within a year for frozen, chilled and dry products.

Table 7.5 presents the number of pallets imported from European countries within a year.

ORIGIN (COUNTRY)	TYPE OF PRODUCT				
	Frozen	Chilled	Fresh	Dry	
Austria					
Belgium	17 000	500		30 000	
Switzerland					
Czech Republic					
Germany	8 500	5 000		30 000	
Denmark					
Estonia	1 000	800			
Spain					
Finland					
France		100		12 000	
Greece					
Hungary					
Ireland					
Italy	1 000	3 000		58 500	
Lithuania					
Latvia					
Luxemburg					
Netherlands	15 000			25 000	
Norway					
Poland		1 000			
Portugal					
Slovenia					
Ukraine					
United Kingdom					

 Table 7.5: Number of pallets imported from European countries within a year

Dissociating the results in groups (frozen, chilled and dry), makes it possible to observe from which countries the largest volumes are originated. Frozen products are mostly imported from Belgium, the Netherlands and Germany (Figure 7.10).



Figure 7.10: Imported frozen products



Regarding chilled products, Germany is the greater supplier (48,08 %), followed by Italy and Poland (Figure 7.11).



Figure 7.11: Imported chilled products

Italy is the country responsible for the majority of dry commodities (37,62 %), followed by Germany and Belgium (19,29 % each). The Netherlands exports 16,08 % of all dry volume to retailer 3 (Figure 7.12).



Figure 7.12: Imported dry products

Consequently, the countries exporting the major volumes to retailer 3 are: Italy (29,99 %), Belgium (22,79 %) and Germany (20,87 %). (Figure 7.13)

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Figure 7.13: volume imported per country

Unfortunately, information regarding fresh commodities and NF products was missing until the conclusion of the present report, as well as volume per terminals and frequency.

Section 7.4 gathers the results from all retailers in order to map the flows imported.

#### 6.4. Total Results

In order to map the existing flows from Europe to Sweden, the data collected from retailers 1, 2 and 3 was gathered and analyzed. It becomes clear that most of the terminals are located in Southern Sweden, not only for logistical reasons, but also due to demographical issues.

Table 7.6 ascertains what kind of products is loaded in each terminal (first break points).

Terminals/products	Fruits & Vegetables	Chilled	Frozen	Dry	NF
Borlänge	Х	X		X	
Bro				X	X
Jordbro				X	X
Göteborg			X		
Helsingborg	Х	X	X	X	
Johanneshov			X		
Kungälv	Х	X		X	X
Malmö		X			
Stockholm	Х	X		X	
Umeå	Х	X	X	X	
Västerås		X	X	X	X
Växjö		Х	Х	Х	
Borås					Х

**Table 7.6:** Terminals in Sweden and type of products

Figure 7.15 presents results concerning commodities volumes: 44 % of all total volume consists in dry/colonial commodities that are closely followed by fresh products (fruits and vegetables).

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Figure 7.14: Groups of commodities imported to Sweden

The Netherlands is the country with the higher volume of goods (22,86 %, all groups included) exported to Sweden, followed by Denmark (18,91 %). Italy is the third country with the highest exported volumes (16,02 %) to Sweden (Figure 7.16).



**Figure 7.15:** Volumes exported by European countries to Sweden (%)

Table 7.7 displays the total number of pallets coming from other European countries. Concerning frozen commodities, the main volumes comes from Belgium, the Netherlands and Denmark (29,78 %, 26,57 % and 20,60 % respectively). Denmark is the major exporter for chilled products (38,45 %) followed by Netherlands (17,45 %) and Germany (13,42 %).

In addition, the Netherlands is responsible for 38,96 % of all fresh volumes imported by Sweden. It may be correct to assume that the Netherlands do not produce all this volume, but

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it comes from other countries (South America, Australia, USA, etc) via Rotterdam. The second country exporting fresh goods to Sweden is Spain, with 27,32 % of all volume. Italy is in third place and its exportations represent 11,45 %.

Italy leads the export market to Sweden regarding dry/colonial commodities (25,75 %), followed by Denmark (25,43 %) and Germany (14,05 %) while the NF market has Denmark as a primarily supplier (33,77 %), followed by Poland (18,05 %) and Germany (9,68 %).

<b>ORIGIN (COUNTRY)</b>	TYPE OF PRODUCTS					
	Frozen	Chilled	Fresh	Dry/Colonial	Non-food	
Austria	0	5 367	0	0	103	
Belgium	39 168	1 179	39 554	51 873	200	
Switzerland	0	0	0	1 467	0	
Czech Republic	0	1 158	0	401	69	
Germany	19 382	17 219	4 061	91 932	8 967	
Denmark	27 093	49 326	4 570	166 391	31 291	
Estonia	1 000	800	0	0	6 358	
Spain	0	451	127 485	19 952	55	
Finland	0	16 456	21 940	9 210	2 972	
France	0	3 497	21 664	39 363	287	
Greece	0	641	6 370	4 058	52	
Hungary	0	0	652	1 739	0	
Ireland	0	138	0	0	0	
Italy	1 062	6 774	53 427	168 502	6 233	
Lithuania	52	0	1 758	0	0	
Latvia	0	0	0	0	61	
Luxemburg	231	0	0	0	0	
The Netherlands	34 940	22 391	181 796	90 742	6 951	
Norway	6 106	1 890	524	249	1 642	
Poland	4	1 000	2 0 2 6	3 974	16 723	
Portugal	0	0	623	203	1 403	
Slovenia	0	0	0	0	122	
Ukraine	0	0	0	0	3 062	
United Kingdom	2 482	6	126	4 336	6 095	

**Table 7.7:** Total number of pallets imported from European countries within a year (2008)

Some companies are already using intermodal solutions, successfully, to transport their TSS. Their experience is valuable for the present project, because it makes feasible to establish advantages and disadvantages of this kind of solution that will serve as base to create TESS' own technological, logistical, operational and administrative solutions. The case studies can be seen in section 8.



#### 7. Case Studies

In addition to the interviews, some case studies were evaluated. Two case studies were selected, in order to exemplify companies currently using intermodal transport solutions in order to deliver TSS. The expected result of the interviews is the selection of possible concepts and techniques concerning loading units and information supply systems during transportation.

Therefore, it is essential to know matters like:

- Barriers and incentives regarding intermodal transport;
- Demands for intermodal transport between Scandinavia and Central Europe;
- Present design of intermodal transport system concerning offer and demand;
- Existence of additional weaknesses experienced by forwarders while using intermodal transport.

The first case study is the Arctic Rail Express, or ARE-train. This train runs between Narvik and Oslo. It covers 2 100 km in approximately 27 hours. From Oslo to Narvik, the train is loaded with dairy products and runs in the opposite direction loaded with fish.

Bring Frigoscandia is the second case study. The company has a storage for frozen products with 270 000 m<sup>3</sup> (to store 100 000 standard pallets). The company already has an intermodal transport solution between Scandinavia and Italy. GPS and professional temperature monitoring ensures an unbroken cold chain through the entire logistical flow and the company is positive about the solution.

#### 7.1. Arctic Rail Express: ARE-train

The Norwegian company CargoNet runs the Arctic **R**ail Express train (ARE-train) between Oslo and Narvik. This train has many peculiarities like:

- Origin and destination are in Norway, but the train crosses Sweden to reach its destination;
- Average travelling time is 27 hours (2 100 km between origin and destination);
- As the name says it is an express train as has a high priority;
- It is also a shuttle train;
- Locomotive driver changed 7-8 times during the trip;
- Customers are responsible for loading/unloading the train;
- Check points for refrigerants: Boden or Ånge (both in Sweden);
- South-North direction: dairy products;
- North-South direction: fresh fish;
- The train carries just intermodal equipments.

Differently from its Swedish equivalent, Green Cargo, CargoNet does not have load carriers. Its customers are the ones in possession of such equipment (Schenker, Bring Frigoscandia, etc) and for that reason; the company has no access to detailed information about the goods transported, nor responsibility for loading/unloading the train. Therefore, any data about the products must be sought with the customers. Figures 7.1 and 7.2 show the equipment used in ARE-train.





Figure 8.1: Swap body used in ARE-train. Source: CargoNet



Figure 8.2: Semi trailer used in ARE-train Source: CargoNet

The table below shows the volume (TEU – twenty feet equivalent unit) carried by ARE-train from 2002 to 2008.

YEAR	TEU	INDEX
2002	25 066	100
2003	27 263	109
2004	30 078	120
2005	35 123	140
2006	44 333	177
2007	47 002	188
2008	48 395	193

Table 8.1: Volumes carried by ARE-train from 2002 to 2008

ARE-train is loaded in both directions, with dairy products from Oslo to the north and fresh fish from Narvik to the south. Fish (salmon and codfish) from different parts of northern Norway are conveyed in terminals specially suited to attend fish delivery. The fish industry is tied to season variations as well as an increase of demand around a holiday, for instance.

Source: CargoNet



Moreover, supply and demand are affected by market changes of price, as well as other goods. According to CargoNet, there are currently no problems to meet these fluctuations as far as the southbound transportations of fish are concerned. This is due to the fact that there is a possibility to collect units for refrigeration in Narvik before an expected increase of demand around Christmas, for instance. Generally speaking, it's claimed that there is no, or seldom, shortage of refrigeration units or freight carriers for southbound transports.

In 2009 the weekly number of trains running between Narvik-Oslo decreased from 12 to 11. Sometimes two locomotives are used in order to attend the demand. While one locomotive drags 48 wagons, two locomotives drag 64 wagons. The capacity of the train depends on the volume transported to the northern part of Norway, which means that the backload volume can be smaller and, consequently, the train will run partially empty on its way back. As said before, it is a shuttle train, since it is loaded in the point of origin and unloaded at its destination. Stops for loading/unloading are seen as quality loss for CargoNet. The next table shows the train schedule during a week.

From	to	Train no.	Loading days	Loading deadline	Unloading days	Unloading time
			Monday –		Wednesday -	
Oslo	Narvik	4001	Friday	21:10	Sunday	00:50
Oslo	Narvik	4001	Saturday	19:00	Monday	00:50
			Monday –		Tuesday -	
Oslo	Narvik	4013	Friday	18:20	Saturday	23:10
			Monday -		Tuesday -	
Narvik	Oslo	4005	Saturday	23:30 1)	Sunday	04:30 5)
			Wednesday -		Thursday -	
Narvik	Oslo	4019	Sunday	23:30 2)3)	Monday	07:30 6)
			Tuesday -		Thursday -	
Narvik	Oslo	4017	Saturday	22:30 4)	Monday	07:30 6)
1) loading deadline for fish 12:00 pm			4) from 01.06.2009			
2) loading de	Dading deadline for fish (Saturday) 02:00 am 5) Sunday unloading from 06:30 am			30 am		
3) Route time from 31.05.2009 6) Saturday and Sunday unloading from					ding from 07:00 am	

Table 8.2: ARE-train schedule

Source: CargoNet

The temperature inside the containers is checked in Boden or Ånge (Figure 7.3). During warmer periods an additional verification is necessary, for safety reasons, though modern containers have good isolation and ability to keep the desired temperature for a long period of time. Since CargoNet's customers have their own track and tracing system (mostly real time), the company's temperature control is seen as a support function. ARE-train can also offer extreme cooling if needed: at 80 km/h, temperature can drop from -40°C, in a cooling unit, to -70°C or -80°C, when using refrigerants.

The average travelling time is 27 hours, covering 2 100 km, but delays may occur, in spite of the train's high priority. In fact, from all trains ran by CargoNet, ARE-train is the one with lowest punctuality (85 %). Among the causes of those delays are: the terminals opening hours, loading/unloading process, railway maintenance work and the bottleneck between Kiruna and Narvik (with a number of more slow-moving heavy iron transports).



Figure 8.3: Are-train - length and check points for refrigeration system

CargoNet points out price and speed as good incentives to use intermodal transport. It is also mentioned that the lack of flexibility, loading and unloading process, infrastructure quality in Sweden (Are-trains extent) are some barriers for using intermodality. From Boden and the northern part of the country, for example, goods are limited.

CargoNet is willing to develop its intermodal transport to the continent and is therefore working with two of the biggest European intermodal transport companies. The train used nowadays for goods transport is a system train – customers fill the train with their products. CargoNet wants to develop an "open access" intermodal unit to disengage the train from the ferry services.

In Norway, it's easy to create optimal transports on railway, since urban structures are suitable for railway transports and they are used in most cases. In general the distance between major urban areas is approximately 500 km, which is an optimal distance for railway transports.



Road transport is used just for high priority products (extremely time-sensitive products, for instance).

Time is a critical factor, no matter if the product is temperature sensitive or not, according to CargoNet, and high valued products demands as much priority as a TSS.

## 7.2. Bring Frigoscandia

Bring Frigoscandia already has an intermodal transport solution for foodstuffs between Scandinavia and Italy. An express train (which is also shuttle) covers the distance Verona (Italy) – Padborg (Denmark) transporting frozen, chilled and fresh goods three times a week.



Figure 8.4: Distance Verona Padborg. Source: Bring Frigoscandia

From Italy to Denmark the company carries a small quantity of non-temperated goods, fruits and vegetables and frozen meat. From Denmark to Italy, fresh and frozen commodities are carried.

The table below shows the quantities (in tons) carried by Bring Frigoscandia within a year.

From Denmark to Italy	TONS
Fresh	27 000
Vegetables	12 000
From Italy to Denmark	TONS
Fresh	22 000
Frozen	32 000

 Table 8.3: Quantities transported by Bring Frigoscandia

Bring Frigoscandia is responsible for loading the trailers in Padborg, but not in Verona. The transport time is 24 hours but it takes an additional two hours to load or unload a complete train (30 trailers) and check the trailers.

Season variations occur for fruits and vegetables. See table 8.4 below.

Table 8.4: Season v	variation	for fruits	and v	vegetables
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Goods	Season	<b>Region in Italy</b>
Onions, carrots and potatoes	April –June	
Peaches and nectarines	June – September	Emiglia Romana
Grapes	August – October/November	
Apples	November – April	Bolzano
Cauli flower	October – December	
Other vegetables	mid October – 1 <sup>st</sup> of May	

The parameters used to combine different goods in the same unit are: the value of the good and carriage temperature. Since it is an express train and it is a very short period of time, commodities that have low aggregated value and similar carrying temperature can be transported together, like onions, carrots and potatoes. Meat and fish are high valued goods and, therefore, cannot be mixed with anything else. While meat is transported fresh (hanged, unwrapped) and frozen, fish is mainly carried frozen. After reaching its destination and being unloaded, the trailers are disinfected, in order to be loaded again with other goods. Table 8.5 shows some information about volumes of meat transported within a year from Italy, Denmark and Sweden.

Country	Shipments
Denmark	1000 +
Italy	100
Sweden	900

Table 8.5: Shipments transported within a year

Real time temperature monitoring is used as well as a temperature recording system that shows to which temperatures the products were exposed during transportation. GPS and professional temperature monitoring ensures an unbroken cold chain through the entire logistical flow and the company is positive about the solution.

Temperature sensitive products demand special treatment. For the company, there are four main requirements: time, temperature, hygiene and capacity. Time and temperature are, furthermore, a critical factor, as well as logistics, but time and temperature influence the product's quality when it reaches the final customer. Depending on the destination, delivery may take one or two days. From Italy to Sweden, it takes two days. Nowadays, just express trains run and their schedule must be synchronised with ferries schedule also. Table 8.6 shows the requirements mentioned above and the transport solutions found by Bring Frigoscandia.

_ Requirements	Solutions
Time	Products like fish are taken care of asp. after arrival at terminal - often within 15 minutes
Time	Fruits and vegetables are delivered 04.00 am at the terminal
Temperature	Tracking and tracing system + skilled staff
Hygiene	Rules for loading different products in the same loading unit, as well as equipment's cleaning routines
Capacity	Large contact network, flexible fleet

 Table 8.6:
 Foodstuffs – Conditions

Source: Bring Frigoscandia

According to Bring Frigoscandia, road costs are increasing more than rail costs in late years. Railway transport is more attractive to suppliers and customers, due to road fees, heavy road traffic, fuel costs and weight limitations in roads and highways. Table 8.7 shows negative and positive aspects of using intermodal solutions.

Fable 8.7: Positive and	l negative aspects	of intermodal	transport
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Positive aspects	Negative aspects
Possibility to lower transport costs	Less flexibility for shipments (customers must adjust
	themselves to departures)
Environmental friendliness	Less flexibility for deliveries (customers must collect
	products when they arrive)
Avoid infrastructure's restrictions	Need to keep a constant volume every week
Avoid delays caused by traffic jams	Need of special investments in equipments

Source: Bring Frigoscandia

The company accredits the intermodal solution's success to the following factors:

- Satisfactory partnership with operators;
- Priority in Germany's railway;
- Transboundary locomotives;
- Effective terminals;
- Mixed trains (possibility to carry different kinds of trailers);
- Access to evaluation service (statistics, etc); and
- Real time monitoring.





Figure 8.5: Intermodal transport. Source: Bring Frigoscandia

The trailers are sealed by the client in Denmark, or in the terminal in Padborg, as well as in Verona. And as soon as the trailers arrive to the terminals in Padborg or Verona, the rear bumpers are closed behind the back doors, and it is not possible to open the trailers during the trip.

Bring Frigoscandia's key market is Scandinavia, where they have twenty two Food Logistics Centres with a total of over 1 200 000 m<sup>3</sup> of storage space for frozen, chilled and room temperature goods. The storage for frozen products has 270 000 m<sup>3</sup> and can store 100 000 standard pallets. The fleet of vehicles for chilled food transport consists of more than 800 vehicles that reach all Europe and their solutions for Supply Chain Management cover both incoming as well as outgoing flows from Japan, China, Southeast Asia, Australia, North America and Russia (Altenstedt, 2009).



#### 8. Main Outcomes and Conclusions

Foodstuffs can be basically separated in three groups: fresh, chilled and frozen. Each group requires its own carriage temperature range. Frozen and deep-frozen products, respectively, require  $-12 \circ C$  and  $-18 \circ C$ . Ice-cream should be transported at  $-20 \circ C$ . Chilled products must be carried at temperatures between  $-1,5 \circ C$  and  $+5 \circ C$ , depending on the product. Fresh fruits and vegetables have the higher temperature range: between  $-0,5 \circ C$  and  $+14 \circ C$ . Mixing different products in the same loading unit may cause serious problems if some parameters are not set to determine their compatibility. Based on the literature, the factors that establish the compatibility are: relative humidity, temperature, ethylene production and sensitivity (fruits and vegetables), odour production and sensitivity and need of ventilation. In this sense, packaging is a very important factor for foodstuffs quality, not only as a protection tool, but also as a handling and distribution tool, as well as marketing tool.

The interviews with Swedish retailers were important to locate the first break points in the country. Most of them are situated in the south, due to the country's demographic density. The interviews have also given information about import flows. The Netherlands is the country that exports the higher volumes to Swedish retailers. Denmark and Italy are, respectively, second and third largest exporters. At the same time, the preliminary analysis has shown that dry/colonial goods are most imported, followed by fresh products. Together, they represent 76 % of all imported commodities.

The volume imported is a critical factor for the implementation of an intermodal solution between Italy and Scandinavia that attends Swedish retailers. If the amount of Temperature Sensitive Shipments (TSS) imported is not enough to provide daily train departures but, nevertheless, is close to the necessary volume, maybe a mixed load solution should be considered. Further investigation is though required.

The two case studies presented in this study are successful examples of an intermodal solution. In both trains express that covers a long distance are used. And the main incentives given for the use of intermodal transport were:

- Speed;
- Costs;
- Time reliability (better than road transport);
- Environmental issues; and
- Infrastructure.

Road and rail transport are, in many cases, competitors, depending on the volumes to be carried and the distance between origin and destination. In many situations, intermodality is more economic and efficient. Though quality and price are important, and near markets (like Denmark) decrease transport and storage costs, "on time" deliveries (speed, reliability) are appealing enough to promote a modal shift and encourage imports.

Finally, the next steps of the research will be:

- Delimitation in the flow analyses. Flows from Italy to Scandinavia will be studied;
- Identification of possible backloads. Adequate backloads are necessary to achieve an economic efficient intermodal transport;
- Study of equipments for TSS carriage; and
- Determination of possible solutions for TSS intermodal transport.



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# Appendix 1

Groups of products	Sub-groups of products	Kinds of products	Temperature sensitivity
1	I	Cereals	**
		Vegetables	****
		Fruits	****
		Nuts	**
		Oil seeds and oleaginous fruit	**
		Living plants	****
	Products of	Cut flowers	****
	agriculture,	Flower buds	****
	horticulture and	Flower seeds	**
	market gardening	Fruit seeds	**
		Vegetable seeds	**
		Beverages	***
0		Spice crops	**
0.		Unmanufactured tobacco	**
Agriculture,		Plants used for sugar manufacturing	****
forestry and		Raw vegetable materials	****
nsnery	Live animals and	Live animals	****
products	animal products	Other animal products	****
		Wood in the rough	*
	Forestry and logging	Natural gums	**
	proaucts	Other forestry products	**
		Live fish	****
		Fresh fish	****
		Chilled fish	****
		Crustaceans, not frozen	****
	Fish and other fishing	Oysters	****
	producis	Other aquatic invertebrates live	****
		Other aquatic invertebrates fresh	****
		Other aquatic invertebrates chilled	****
		Other aquatic animals	****
1. Ores and	Coal and liquitor neat	Coal and lignite	*
minerals;	Coai ana iigniie, peai	Peat	*
electricity,	Crude petroleum and	Crude petroleum	*
gas and	natural gas	Natural gas	*
water	Uranium and thorium	Uranium ores and concentrates	*
	ores	Thorium ores and concentrates	*
		Iron ores and concentrates (other than roasted iron	*
	Metal ores	pyrites)	
	metal ores	Non-ferrous metal ores and concentrates (other than	*
		uranium or thorium ores and concentrates)	
		Monumental or building stone	*
		Gypsum	*
	Stone, sand and clay	Anhydrite	*
		limestone flux	*
		Limestone and other calcareous stone, of a kind used for	*
		the manufacture of lime or cement	
	Other minerals	Chemical minerals	*
		Fertilizer minerals	*
		Salt sodium chloride	*
		Pure sodium chloride	*



			1
		Sea water	*
		Precious stones	*
		Semi-precious stones	*
		Pumice stone	*
		Emery	*
		Natural abrasives	*
		Other minerals	*
		Electrical energy	*
		Coal gas	*
		Water gas	**
	Electricity, town gas,	Producer gas	*
	steam and hot water	Similar gases, other than petroleum gases and other than	
		gaseous hydrocarbons	*
		Steam water	**
		Hot water	***
	Water	Natural water	*
2 Food	() and (	Meat and meat products	****
products.		Prepared and preserved fish	****
beverages		Prepared and preserved vegetables	****
and tobacco:		Fruit inices	****
textiles.		Vegetable juices	****
apparel and		Prepared and preserved fruit	****
leather	Meat, fish, fruit,	Prepared and preserved nut	**
products	vegetables, oils and	A nimel and vagatable ails and fate	**
<b>F</b>	fats	Cotton linters	*
		Coulon initials	
		Oil-cake and other residues resulting from the extraction	**
		Elever and masks of all and an also since fruits around	
		from the treatment of fetty substances or onimal or	**
		nom me treatment of fatty substances of animal of	
		Drocessed liquid milk	****
	Dairy products	Processed liquid graam	****
	Duiry products	Other doiry products	****
		Croin mill products	**
		Storehos and storeh meduate	**
		Starches and starch products	**
		Sugars and sugar syrups	***
	Grain mill products,	believe and dusts	****
	starches and starch	bakery products	**
	products: other jood	sugar; cocoa and sugar confectionery	** ****
	producis		
		macaroni, noodles, couscous and similar farinaceous	***
		products	****
		Food products li.e.c.	****
			****
		Spirits, inqueurs and other spirituous beverages	***
	Beverages	Willes	***
	Ť	ivial liquors and malt	ጥጥጥ 
		SOIL drinks	ጥጥ 
		Bottled mineral waters	* •
	Tobacco products	Tobacco products	*
	Yarn and thread;	Natural textile fibres prepared for spinning	*
	woven and tufted	Man-made textile staple fibres processed for spinning	*
	textile fabrics	Textile yarn and thread of natural fibres	*
		Textile yarn and thread of man-made filaments or staple	*
		fibres	
		Woven fabrics (except special fabrics) of natural fibres	*
		other than cotton	



			*
		Woven fabrics (except special fabrics) of cotton	*
		Woven fabrics (except special fabrics) of man-made	*
		filaments and staple fibres	
		Special fibres	*
		Made-up textile articles	*
		Carpets and other textile floor coverings	*
	Textile articles other	Twine cordege renes and cables and articles thereof	
	than apparel	(including notting)	*
		(including neuring)	14
		l extiles n.e.c.	*
	Knitted or crocheted	Knitted or crocheted	*
	fabrics: wearing	Wearing apparel, except fur apparel	*
	jubrics, wearing	Fabrics tanned or dressed furskins and artificial fur	*
	upparei	Articles thereof	*
		Tanned or dressed leather; composition leather	*
		Luggage, handbags and the like: saddlery and harness:	
		other articles of leather	*
		Footwar, with outer soles and uppers of rubber or	
		rootwear, with outer soles and uppers of fuoter of	
		plastics, of with uppers of feature of textile materials,	*
	т., П. П. П. П. Т.	other than sports footwear, footwear incorporating a	-0
	Leather and leather	protective metal toe-cap and miscellaneous special	
	products; footwear	footwear	
		Sports footwear, except skating boots	*
		Other footwear, except asbestos footwear, orthopaedic	*
		footwear and skating boots	
		Parts of footwear; removable insoles, heel cushions and	
		similar articles; gaiters, leggings and similar articles, and	*
		parts thereof	
		Wood sawn or chipped lengthwise sliced or peeled of a	
		thickness exceeding 6mm: railway or tramway sleepers	*
		(cross-ties) of wood not impregnated	
		Wood continuously shaped along any of its edges or	
		faces: wood wool: wood flour: wood in chips or particles	*
		We ad in the reach treated with point steins encoded and	
		wood in the rough, treated with paint, stams, creosole of	*
		other preservatives, ranway or trainway sleepers (cross-	
		ties) of wood, impregnated	4
	Products of wood.	Boards and panels	*
	cork, straw and	Veneer sheets; sheets for plywood; densified wood	*
	plaiting materials	Builders' joinery and carpentry of wood (including	
	p taning march tans	cellular wood panels, assembled parquet panels, shingles	*
		and shakes)	
		Packing cases, boxes, crates, drums and similar	
3. Other		packings, of wood; cable-drums of wood; pallets, box	*
transportable		pallets and other load boards, of wood	
goods, except		Casks, barrels, vats, tubs and other cooper' products and	*
metal		parts thereof, of wood (including staves)	
products,		Other products of wood: articles of cork, plaiting	d.
machinery		materials and straw	*
and	Pulp, paper and paper	Pulp, paper and paperboard	*
equipment	products: printed	Books brochures and leaflets (excent advertising	
	matter and related	material) printed printed many music printed or in	*
	articles	manuscrint	
	anneres	Newspapers, journals and periodicals, appearing at least	
		four times a week	*
		Nouvenone i our la cal a cal de la calendaria la	
		inewspapers, journais and periodicals, appearing less	*
		than four times a week	
		Stamps, cheque forms, banknotes, stock certificates,	
		postcards, greeting cards, advertising material, pictures	*
		and other printed matter	



		Registers, account books, notebooks, letter pads, diaries	
		and similar articles, blotting-pads, binders, file covers,	*
		forms and other articles of stationery, of paper or	
		paperboard	
		Composed type, prepared printing plates or cylinders,	
		impressed lithographic stones or other impressed media	*
		for use in printing	
		Coke and semi-coke of coal, of lignite or of peat; retort	
		carbon	*
		Tar distilled from coal, from lignite or from peat, and	
		other mineral tars	*
		Petroleum oils and oils obtained from bituminous	
		materials, other than crude: preparations n.e.c.	
		containing by weight 70% or more of these oils, such	*
		oils being the basic constituents of the preparations	
		Petroleum gases and other gaseous hydrocarbons, except	
	Coke oven products:	natural gas	**
	refined petroleum	Petroleum jelly: paraffin wax_micro-crystalline	
	products: nuclear fuel	petroleum wax, slack wax, ozokerite, lignite wax, peat	
	I state of the sta	wax other mineral waxes and similar products:	
		petroleum coke, petroleum bitumen and other residues of	**
		petroleum oils or of oils obtained from bituminous	
		materials	
		Padioactive elements and isotones and compounds:	
		allove dispersions, caramic products and mixtures	
		containing these elements, isotones or compounds:	**
		redicactive residues	
		Final alements (contrideres) for an of muchan resistant	*
		Puer elements (cartridges), for or of nuclear reactors	**
		Dasic organic chemicals	**
	Basic inorganic chemicals n e c	**	
		Tamina an ducina antro star tamina and their derivatives	
		Tanning or dyeing extracts; tannins and their derivatives;	**
		Tanning or dyeing extracts; tannins and their derivatives; colouring matter n.e.c.	**
		Tanning or dyeing extracts; tannins and their derivatives; colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         temperie sile are duesed by the tractment of engineering	**
		Tanning or dyeing extracts; tannins and their derivatives; colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil; terpenic oils produced by the treatment of coniferous         wooded eride diagnatement of coniferous	**
		Tanning or dyeing extracts; tannins and their derivatives; colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil; terpenic oils produced by the treatment of coniferous woods; crude dipentene; crude para-cymene; pine oil;	**
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit	**
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood	**
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch	**
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products	**
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Fertilizers and pesticides	** ** ** **
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives; colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil; terpenic oils produced by the treatment of coniferous woods; crude dipentene; crude para-cymene; pine oil; rosin and resin acids, and derivatives thereof; rosin spirit and rosin oils; rum gums; wood tar; wood tar oils; wood creosote; wood naphtha; vegetable pitch; brewes' pitch Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form	** ** ** ** **
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and	** ** ** ** **
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and         mixtures thereof with natural rubber and similar natural	** ** ** ** ** **
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and         mixtures thereof with natural rubber and similar natural         gums, in primary forms or in plates, sheets or strip	** ** ** ** ** **
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives; colouring matter n.e.c.Activated natural mineral products; animal black; tall oil; terpenic oils produced by the treatment of coniferous woods; crude dipentene; crude para-cymene; pine oil; rosin and resin acids, and derivatives thereof; rosin spirit and rosin oils; rum gums; wood tar; wood tar oils; wood creosote; wood naphtha; vegetable pitch; brewes' pitch Miscellaneous basic chemical productsFertilizers and pesticides Plastics in primary formSynthetic rubber and factice derived from oils, and mixtures thereof with natural rubber and similar natural gums, in primary forms or in plates, sheets or stripPaints and varnishes and related products; artists'	** ** ** ** ** ** **
	Basic chemicals	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and         mixtures thereof with natural rubber and similar natural         gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products; artists'         colours; ink	** ** ** ** ** ** ** **
	Basic chemicals Other chemicals	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and         mixtures thereof with natural rubber and similar natural         gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products; artists'         colours; ink	** ** ** ** ** ** ** ** **
	Basic chemicals Other chemicals products; man-made	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Plastics in primary form         Synthetic rubber and factice derived from oils, and         mixtures thereof with natural rubber and similar natural         gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products; artists'         colours; ink         Pharmaceutical products	** ** ** ** ** ** ** ** ** **
	Basic chemicals Other chemicals products; man-made fibres	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and         mixtures thereof with natural rubber and similar natural         gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products; artists'         colours; ink         Pharmaceutical products         Soap, cleaning preparations, perfumes and toilet         preparations	** ** ** ** ** ** ** ** ** **
	Basic chemicals Other chemicals products; man-made fibres	Tanning or dyeing extracts; tannins and their derivatives; colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil; terpenic oils produced by the treatment of coniferous woods; crude dipentene; crude para-cymene; pine oil; rosin and resin acids, and derivatives thereof; rosin spirit and rosin oils; rum gums; wood tar; wood tar oils; wood creosote; wood naphtha; vegetable pitch; brewes' pitch Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and mixtures thereof with natural rubber and similar natural gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products         Soap, cleaning preparations, perfumes and toilet preparations         Chemical products n.e.c.	** ** ** ** ** ** ** ** ** **
	Basic chemicals Other chemicals products; man-made fibres	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and         mixtures thereof with natural rubber and similar natural         gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products; artists'         colours; ink         Pharmaceutical products         Soap, cleaning preparations, perfumes and toilet         preparations         Chemical products n.e.c.	** ** ** ** ** ** ** ** ** **
	Basic chemicals Other chemicals products; man-made fibres	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Pertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and         mixtures thereof with natural rubber and similar natural         gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products; artists'         colours; ink         Pharmaceutical products         Soap, cleaning preparations, perfumes and toilet         preparations         Chemical products n.e.c.         Man-made fibres         Rubber tyres and tubes	** ** ** ** ** ** ** ** ** **
	Basic chemicals Other chemicals products; man-made fibres	Tanning or dyeing extracts; tannins and their derivatives; colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil; terpenic oils produced by the treatment of coniferous woods; crude dipentene; crude para-cymene; pine oil; rosin and resin acids, and derivatives thereof; rosin spirit and rosin oils; rum gums; wood tar; wood tar oils; wood creosote; wood naphtha; vegetable pitch; brewes' pitch Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and mixtures thereof with natural rubber and similar natural gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products         Soap, cleaning preparations, perfumes and toilet preparations         Chemical products n.e.c.         Man-made fibres         Rubber tyres and tubes         Other rubber products	** ** ** ** ** ** ** ** ** **
	Basic chemicals Other chemicals products; man-made fibres Rubber and plastic products	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and         mixtures thereof with natural rubber and similar natural         gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products; artists'         colours; ink         Pharmaceutical products         Soap, cleaning preparations, perfumes and toilet         preparations         Chemical products n.e.c.         Man-made fibres         Rubber tyres and tubes         Other rubber products         Semi-manufactures of plastics	** ** ** ** ** ** ** ** ** **
	Basic chemicals Other chemicals products; man-made fibres Rubber and plastic products	Tanning or dyeing extracts; tannins and their derivatives;         colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil;         terpenic oils produced by the treatment of coniferous         woods; crude dipentene; crude para-cymene; pine oil;         rosin and resin acids, and derivatives thereof; rosin spirit         and rosin oils; rum gums; wood tar; wood tar oils; wood         creosote; wood naphtha; vegetable pitch; brewes' pitch         Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and         mixtures thereof with natural rubber and similar natural         gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products; artists'         colours; ink         Pharmaceutical products         Soap, cleaning preparations, perfumes and toilet         preparations         Chemical products n.e.c.         Man-made fibres         Rubber tyres and tubes         Other rubber products         Semi-manufactures of plastics	** ** ** ** ** ** ** ** ** **
	Basic chemicals Other chemicals products; man-made fibres Rubber and plastic products	Tanning or dyeing extracts; tannins and their derivatives; colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil; terpenic oils produced by the treatment of coniferous woods; crude dipentene; crude para-cymene; pine oil; rosin and resin acids, and derivatives thereof; rosin spirit and rosin oils; rum gums; wood tar; wood tar oils; wood creosote; wood naphtha; vegetable pitch; brewes' pitch Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and mixtures thereof with natural rubber and similar natural gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products; Soap, cleaning preparations, perfumes and toilet preparations         Chemical products n.e.c.         Man-made fibres         Rubber tyres and tubes         Other rubber products         Semi-manufactures of plastics         Packaging products of plastics	** ** ** ** ** ** ** ** ** **
	Basic chemicals Other chemicals products; man-made fibres Rubber and plastic products Glass and glass	Tanning or dyeing extracts; tannins and their derivatives; colouring matter n.e.c.         Activated natural mineral products; animal black; tall oil; terpenic oils produced by the treatment of coniferous woods; crude dipentene; crude para-cymene; pine oil; rosin and resin acids, and derivatives thereof; rosin spirit and rosin oils; rum gums; wood tar; wood tar oils; wood creosote; wood naphtha; vegetable pitch; brewes' pitch Miscellaneous basic chemical products         Fertilizers and pesticides         Plastics in primary form         Synthetic rubber and factice derived from oils, and mixtures thereof with natural rubber and similar natural gums, in primary forms or in plates, sheets or strip         Paints and varnishes and related products; Soap, cleaning preparations, perfumes and toilet preparations         Chemical products n.e.c.         Man-made fibres         Rubber tyres and tubes         Other rubber products         Semi-manufactures of plastics         Packaging products of plastics         Other plastics products	** ** ** ** ** ** ** ** ** **



	non-metallic products	Refractory products and structural non-refractory clay	*
	n.e.c	products	
		Cement, lime and plaster	*
		Articles of concrete, cement and plaster	*
		Monumental or building stone and articles thereof	*
		Other non-metallic mineral products n.e.c.	*
		Furniture	*
		Jewellery and related articles	*
		Musical instruments	**
		Sports goods	*
	Furniture; other	Games and toys	*
	transportable goods	Roundabouts, swings, shooting galleries and other	
		fairground amusements	*
		Prefabricated buildings	*
		Other manufactured articles n.e.c.	*
		Wastes from food and tobacco industry	***
		Non-metal wastes or scraps	*
	Wastes and scraps	Metal wastes or scraps	*
		Other wastes and scraps	*
4. Metal		Basic iron and steel	*
products,		Rolled, drawn and folded products of iron and steel	*
machinery		Basic precious metals and metals clad with precious	*
and		metals	Ť
equipment		Copper, nickel, aluminium, alumina, lead, zinc and tin,	*
	Rasic motals	unwrought	
	Dusic metais	Semi-finished products of copper, nickel, aluminium,	*
		lead, zinc and tin or their alloys	
		Other non-ferrous metals and articles thereof (including	
		waste and scrap); cermets and articles thereof; ash and	*
		residue (except from the manufacture of iron or steel),	
		containing metals or metallic compounds	
		Structural metal products and parts thereof	*
	Fabricated metal	I anks, reservoir and containers of iron, steel or	*
	products, except	aluminium	
	machinery and	Steam generators, (except central heating bollers) and	*
	equipmeni	Other febricated metal products	*
		Engines and turbings and parts thereof	*
		Pumps, compressors, hydraulic and pneumatic power	-
		engines, and valves and parts thereof	*
	General-nurnose	Bearings gears gearing and driving elements and parts	
	machinerv	thereof	*
		Ovens and furnace burners and parts thereof	*
		Lifting and handling equipment and parts thereof	*
		Other general-purpose machinery and parts thereof	*
		Agricultural or forestry machinery and parts thereof	*
		Machine-tools and parts and accessories thereof	*
		Machinery for metallurgy and parts thereof	*
		Machinery for mining, quarrying and construction, and	*
		parts thereof	
	Special-purpose	Machinery for food, beverage and tobacco processing,	*
	machinery	and parts thereof	-
		Machinery for textile, apparel and leather production,	*
		and parts thereof	
		Weapons and ammunition and parts thereof	*
		Domestic appliances and parts thereof	*
		Other special-purpose machinery and parts thereof	*



	Office, accor	unting and	Office and a	ccounting machinery, and par	ts and	*
	computing n	nachinery	Computing mag	binery and parts and accessori	as thereof	*
			Electric motors	generators and transformers	and parts	-
			Electric motors,	thereof	and parts	*
			Electricity distr	ibution and control apparatus	and narts	
			Electricity dist	thereof	und purts	*
1	Electrical n	ıachinerv	Insulated v	vire and cable: optical fibre ca	bles	*
	and app	aratus	Accumulators, 1	primary cells and primary batt	eries. and	
	11			parts thereof		*
			Electric filament	t or discharge lamps; arc lamp	s; lighting	*
			6	equipment; parts thereof		Ť
			Other elec	trical equipment and parts the	reof	*
			Electronic val	ves and tubes; electronic comp	oonents;	**
				parts thereof		••
			Television and 1	adio transmitters and apparatu	us for line	**
	Padio tala	ision and	telephony or te	legraphy; parts and accessorie	s thereof	
		ication	Radio broadcas	t and television receivers; appa	aratus for	
	equinme	nt and	sound and	video recording and reproduc	ing;	**
	appar	atus	microphones, 1	oudspeakers, amplifiers, etc; r	reception	
	uppun		apparatus for	radio-telephony or radio-teles	graphy	
			Parts for the go	bods of classes 4721 to 4733 a	nd 4822	*
			Audio	and video records and tapes		***
			Cards	s with magnetic strips or chip		***
			Medical and	surgical equipment and orthop	paedic	***
				appliances		
	Medical ap	pliances,	Instruments an	d appliances for measuring, cl	hecking,	
	precision a	nd optical	testing, naviga	ting and other purposes, excep	ot optical	***
	instruments	, watches	instruments; ind	and accessories thereof	ient; parts	
	and cl	ocks	Ontical instrum	and accessories thereof	aant and	
				rts and accessories thereof	lent, and	***
			pa Watche	es and clocks, and parts thereo	f	***
			Motor vehicle	s trailers and semi-trailers: no	arts and	
			which we have	accessories thereof	and and	*
			Bodies (coach	work) for motor vehicles: trai	lers and	
			semi-trail	ers: parts and accessories then	eof	*
	-			ships		*
	Transport e	quipment	PI	easure and sporting boats		*
			Railway and tran	nway locomotives and rolling	stock, and	1-
			,	parts thereof	,	不
			Aircraft	and spacecraft, and parts there	of	*
			Other tran	sport equipment and parts the	reof	*
* not particular	ly sensitive	** lit	tle sensitive	*** sensitive	**** v	ery sensitive

Source: based on United Nations Statistics Division (2002).

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#### Transport of Temperature Sensitive Goods in Europe



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#### Transport of Temperature Sensitive Goods in Europe



COMPATIBILITY MATRIX	apple	apricot	artichoke	asparagus	aubergine	avocado	baby corn	banana, ripening	banana, unripen	bean	beet, topped	beet	bitter gourd	blueberry	broccoli	brussels sprout	cabbage	cabbage red	cabbage white	gooseberry	carambola	carrot	cauliflower	celeriac	celery	chanterelle	cherimoya	cherry	chicory	orhini orhibaan okinaan	clementine clementine	coconuts	courgette/squash (hard shell)	courgette/squash (soft shell)	cranberry	cucumber	date	endivelescarole	feijoa	fennel	6i3	garlic	grape (fumigated with sulfur dioxide)	grape (without sulfur dioxide)	grapefruit	guava	horse radish
sweet corn																																		J													
pepper, green																															1	3	1														
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tomato, ripe																																															
turnip																					-	1																									
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#### Transport of Temperature Sensitive Goods in Europe

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	potato sweet	tamarind	taro	tree-tomato	tomato, mature green	tomato, ripe	turnip	parsley	watercress	watermelon	yam	chilled meat	chilled poultry	chilled fish	pasteurized milk	butter	cultured milk products	fresh cheese	camembert cheese	cheddar cheese	emmenthal cheese	s66a	deep frozen meat	deep frozen poultry	deep frozen fish	deep frozen fruits and concentrated	deep frozen vegetables	frozen beef	frozen poultry	frozen butter
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	otato sweet	marind	0	ee-tomato	omato, mature green	omato, ripe	rnip	arsley	atercress	atermelon	Ē	nilled meat	nilled poultry	nilled fish	asteurized milk	utter	ultured milk products	esh cheese	amembert cheese	reddar cheese	mmenthal cheese	305	eep frozen meat	eep frozen poultry	eep frozen fish	eep frozen fruits and conce	eep frozen vegetables	ozen beef	ozen poultry	ozen butter
COMPATIBILITY MATRIX	ă	2	2	Ĕ.	2	2	3	ã	Š.	3	ε,	ㅎ	ò	ò	ã	ă	õ	£.	õ	5	ē	9,	ð	ð	Ð	ð	ð	Ē	£	Ē
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sugar pea swede (rutabada)																														

COMPATIBILITY MATRIX	potato sweet	tamarind	taro	tree-tomato	tomato, mature green	tomato, ripe	turnip	parsley	watercress	watermelon	ŋam	chilled meat	chilled poultry	chilled fish	pasteurized milk	butter	cultured milk products	fresh cheese	camembert cheese	cheddar cheese	emmenthal cheese	eggs	deep frozen meat	deep frozen poultry	deep frozen fish	deep frozen fruits and concentrated	deep frozen vegetables	frozen beef	frozen poultry	frozen butter
sweet corn																														
pepper, green																														
pepper																														
potato sweet	-																													
tamarind																														
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tree-tomato																														
tomato, mature green					6 1																									
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